

Qwest Corporation d/b/a CenturyLink QC

**Exchange and Network
Services Catalog No. 1**

SECTION 2
Index Page 1
Release 10

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

800 Service and 800 *SERVICELINE* Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and *800 SERVICELINE* Option throughout this Catalog to describe this service.

Base Rate

The monthly rate that applies for a specific grade and class of exchange service located within a base rate area.

Base Rate Area

That portion or portions of an exchange within which specified classes and grades of basic exchange service are furnished at a charge that does not vary with the distance from the CO.

Building

A structure occupied by one or more customers.

Campus

A group of two or more buildings or spaces located on a single owned continuous or contiguous property.

Central Office (CO)

A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks. More than one CO may be located in a building.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

Central Office Connecting Facilities

A facility furnished to an Other Common Carrier by the Company between the terminal location of the Other Common Carrier and a point of connection on the Company premises.

Central Office District

The territory served by a CO or group of CO's, any one of which may serve any part of a district.

Central Office Line

See "Exchange Access Line."

Class of Service

A subgrouping of customers typically business, residence, or Public Access Line for the purpose of rate distinctions.

Code Ringing

The method of signaling stations on a party line whereby the bells of all or part of the stations on the circuit are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

Company

Refers to Qwest Corporation, d/b/a U S WEST Communications, The Mountain States Telephone and Telegraph Company and Mountain Bell.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Continuous Portions of a Building

Denotes spaces within a given building which are occupied by the customer and connected by doors, hallways, stairs or elevators and not separated by space occupied by others or used by the general public.

Continuous Property

Continuous property is defined as the land, including any building or buildings thereon, occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Noncontinuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipe and conduits are considered enclosed passageways.

Cost

Where the words cost or actual cost are used, they are intended to cover the actual cost of material, labor, and incidentals, plus a charge for administration.

Customer

A person, firm, corporation, or governmental agency responsible for paying the telephone bills and for complying with the rules and regulations of the Company.

Demarcation Point

The point of interconnection between the Company's telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises. The demarcation point location will be within twelve inches (12") of the protector, or when there is no protector, within twelve inches (12") (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Design Service

A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g., ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

(N)
|
(N)

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's service is located.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Entrance Facilities

Those facilities from the property line to the point at which the cable terminates at the protector.

Exchange

A geographical unit, established by the Company, for the administration of telecommunication services in a specified area.

Exchange Access Line

All of the Company's CO equipment and outside plant facilities that are needed to connect the service CO to and including the Company provided Network Interface or equivalent.

Exchange Access Line Type

- Individual main telephone service.
- Companion line service, which is normally provided in a group of two or more lines so arranged that when a busy line is dialed the CO equipment will automatically select another line.
- Trunk line service, which is an offering of CO lines which connect an automatic call distributing system, PBX system, or other (dial) automatic switching system at the customer's premises to the CO.

Exchange Service

The service of furnishing equipment and facilities for telephone communications within a designated area.

Exchange Service Area

The territory served by an exchange.

NOTICE

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Exchange Zone

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.

Facilities

Central office equipment, supplemental equipment, apparatus, wiring, cables (outside plant feeder and distribution) and other material and mechanisms necessary to or furnished in connection with telephone service.

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local use.

Grade of Service

The term used to describe exchange service with respect to the number of main telephones which may be connected to a CO line or to designate a specific type of exchange service, i.e., individual line, PBX, rural, service station service, etc.

Individual Line

An exchange access line designed for the connection of one main station.

(D)

(D)

Local Exchange Service

The furnishing of telecommunication services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunication network for long distance calling.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Local Service Area or Extended Local Service Area

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

Maintenance of Service

Maintenance of Service denotes an occurrence of a visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty is due to a condition in customer-provided facilities, terminal equipment, a communication system or for customer-maintained premises wire. When a Maintenance of Service visit is made, Premises Work Charges will apply only for complex services.

Measured Rate Service

The type of exchange service provided at a monthly rate with additional usage charge for each local message based on distance, time of day, duration and frequency.

Message Rate Service

The type of exchange service provided at a monthly rate with an additional charge for each local message.

Message Unit

A unit of measurement used in charging for local message rated calls.

Minimum Point of Entry

The closest practicable point to where telephone facilities cross a property line or enter a building.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Minimum Point Of Presence (MPOP)

A service interface point established inside the customer's property. One network interface point per property will be provided prior to September 1, 1996, see 2.8, Cable, Wire and Service Termination Policy. The customer or property owner is responsible for all cable past the MPOP in the same building and for cable between buildings on the customer's property.

Miscellaneous Common Carrier

A communications common carrier which is engaged in providing service by radio through a base station authorized by the Federal Communications Commission but who does not also provide a public land wire telephone service.

Multiline Telephone Systems (Key Telephone Systems)

- Multiline Telephone Service is an arrangement consisting of common equipment, line equipment, station sets, and wiring located on the customer's premises, or another premises of the same customer which allow stations to selectively answer, originate, or hold calls over individual CO lines, WATS lines, FX lines, PBX station lines or Centrex station lines, etc.
- Direct access to a line is provided by the operation of a button or key which may be mounted separately or internal to the station apparatus.
- This service may include multiline station sets and suitably equipped single line sets and other features such as illumination, intercommunication, etc.

Network Control Signaling

Transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call process signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operating of switching machines in the system.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Network Facilities

All Company facilities from the central office up to and including the Standard Network Interface at the demarcation point.

Network Interface

See "Standard Network Interface".

Network Premises Work Charge

A time-sensitive one time Charge billed to the customer for work performed by a Company employee or representative for work done on the customer's premises on the Company side of the network interface. Does not include the work required to establish or reestablish access service.

Party Line Service

A single exchange access line which serves more than one customer. Each customer has a different telephone number and the calls are determined by code ringing. Two-party line service is the connection of two main stations and four-party line service is the connection of four main stations, etc.

Premises

See "Same Premises."

Premises Work Charge

A time-sensitive one time charge that applies to customer requested work done by the Company on the customer's side of the Network Interface.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Privacy

Provides the station user with sole access to the line and prevents others from entering the connection.

Protector

An electrical device located in a central office, a customer premises or anywhere along the telephone facility path. This device protects both the Company's and the customer's property and facilities from high voltages and surges in current.

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

Same Building

Same building means a structure under one roof, or two or more structures under separate roofs, throughout which there is general access by means of doors, elevators, stairways, enclosed passageways or continuous corridors. Sidewalks, driveways, heating and utility tunnels, pipes and conduits are not considered enclosed passageways.

Same Household

Those who dwell as a family under one roof, including relatives and not more than four other persons residing with the family and participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group of four or less persons functioning in the same manner as a family are also considered as the same household.

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TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Same Premises

All the space in the same building in which a customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one customer. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the buildings.

Service and Equipment Charge

The service and equipment charge is a nonrecurring charge associated with a given service or item of equipment which applies on a per-service and/or a per-item basis each time the service or item of equipment is provided or changed.

Service Station Service

- Service station service is an exchange line furnished to a remote area outside the base or locality rate areas and generally within the exchange area where it is not practical for the Company to make facilities available. CO switching only is contemplated. The CO line beyond an agreed upon junction point at or near the base or locality rate area boundary, is furnished and maintained by the customer.
- Toll station service station service provides for connecting customer owned and maintained telephone lines and equipment to Company toll line facilities by means of a switching device located at a toll station.

Service Terminating Arrangement

Company-provided equipment which terminates exchange telecommunications service at a customer's premises. The service terminating arrangement provides a clearly delineated interface which facilitates the design, isolation, and testing of the telecommunications network. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Special Design Service

(N)

See Design Service

(N)

Standard Network Interface (SNI)

A standard F.C.C. registration jack or its equivalent, which is provided, installed, owned and maintained by the Company at the customer's premises. The SNI is placed at the point on the customer's premises where all premises services are connected to the telecommunication's network via Company or customer owned facilities/wire.

Station

A signaling unit and other type equipment at the customer's premises which allows the customer to establish communication.

Supporting Structure

Consisting of, but not limited to, pipes, conduits, poles, trenches, backboards, plenum spaces, etc.: as required for the physical placement, protection and support of telephone facilities. These structures are furnished, installed and maintained at the expense of the premises owner for use by the Company in terminating facilities.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. TSP regulations, rates and charges applicable to Exchange and Network Services are found in Section 12 of the Access Service Catalog

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Type of Service

Flat rate service, measured rate service, and message rate service.

Urban Service

Any of the grades of service regularly furnished inside base or locality rate areas, or outside base or locality rate areas at base or locality rates plus zone connection charges.

Wire Center

The building which houses the local switching equipment (Central Offices) from which exchange and private line services are furnished and where cable facilities are terminated which furnish telephone service within a designated wire center serving area.

- Primary Wire Center

The wire center in a multi-wire center exchange in which most interchange circuits terminate.

- Serving Wire Center

The wire center from which service is provided to the customer.

Wire Center Serving Area

The area of the exchange area served by a single wire center.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections.

2.2.1 APPLICATION FOR SERVICE

1. Applications for establishment of telephone service may be made to the Company orally or in writing. These applications become contracts upon approval or establishment of the service and shall be subject at all times to the rates, charges and regulations of the Company.
2. Requests from customers for additional service may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate rates, charges and initial contract period, if any.

A. Refusal

1. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.
2. Service will be denied and/or disconnected when it reasonably appears to the Company that a customer has employed subterfuge to obtain service. Subterfuge shall include, but shall not be limited to, the establishment of service by an applicant or a responsible party, who is acting alone or with others, to establish telephone service which materially benefits a person or entity who has previously failed to pay an amount due for similar utility service. Service disconnected as a direct result of subterfuge will be reinstated only upon payment of sums due to the Company, in addition to charges applicable for restoral or for obtaining new service, as appropriate.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

B. Cancellations and Deferments

(C)

1. When an application or request for service, for which the minimum contract period is longer than 1 month, or special engineering, is canceled in whole or in part before service is established, the applicant or customer is required, on demand, to reimburse the Company for all expense incurred in connection with the application for service and the installation of the required equipment and facilities before notice of cancellation is received. Such charges are not to exceed the installation, construction and termination charges otherwise applicable if the service had been established.
2. Where an order for service with 1 month minimum contract period, or with no minimum contract period specified, is canceled before establishment of service is completed and the cancellation is not caused by the Company, a charge equal to the costs incurred by the Company not to exceed the minimum installation charge specified, is applied if all or a portion of the equipment or facilities has been installed.
3. When application for a service which has no general public application, requiring a special assembly of equipment, is canceled in whole or in part before the service is established, the applicant or customer is required, on demand, to reimburse the Company for all expenses which were incurred in connection with the application for and/or installation of service including but not limited to engineering costs, and which were incurred prior to notice of cancellation. This reimbursement practice will apply to all special assembly requests with the exception of inquiries.
4. **A customer may cancel an order for the installation of a Private Line or Design Service at any time prior to notification by the Company that service is available for use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date, the following will occur:**

(N)
—
(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

B. Cancellations and Deferments

4. A customer may cancel.... (Cont'd)

- The order will be canceled and cancellation charges will apply if the service has not been fully provisioned; or
- The order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled, unless defined otherwise for a specific service.

5. Service Date Change

Service dates for the installation of Private Line and Design services (e.g., Integrated Service Digital Network) or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than sixty (60) calendar days.

When for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date, to request a different service date.

If the customer requested service date is more than sixty (60) calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service should commence. Failure to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a Network Premises Work Charge as set forth in Section 3.

A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

If the service is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge may apply.

(N)

(N)

SID2017-005

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

C. Use of Service

Customer telephone service, as distinguished from Public Access Line Service, will be furnished only:

1. In business establishments for communications by the customer, his immediate family, or by employees and representatives upon the customer's business except as the use of the service may be extended to where regular flat rate PBX or Centrex Service is provided to hospitals where patient room telephones are required or to customers who resell/share local exchange service. (C)
2. In residences, for communication by the customer, the members of his immediate family, his employees, and not more than four roomers, boarders, roommates, or others residing in the close circle of the customer's household.
3. The Company reserves the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the instrument will be or is so located as to be accessible for use by the public in general or by patrons of the customer, except as provided in the Public Access Line Service and Resale/Sharing of Company Services documents.
4. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Catalog. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Catalog for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this regulation, and has not placed an order for necessary services from the Company's Access Service Catalog for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such services purchased from this Catalog.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

D. Restriction of Service

Flat, message and measured rate services will not be furnished on the same premises except as follows:

1. Where the flat rate service is physically arranged so it cannot be used to supplement message or measured rate service.
2. Where the flat and message or measured rate services have entirely different local service areas.

E. Transfer of Service Between Customers

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Transfer of Service Between Customers. (N)
(N)

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against the service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

1. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
2. Such connections are also subject to the availability of required facilities.
3. When such connections are requested and facilities to provide the required connections at the CO normally designated to serve the premises are inadequate, facilities may be furnished from another CO to provide the requested interconnection. Under such circumstances additional monthly rates and installation charges will apply.

2.2.3 60 DAY PRODUCT GUARANTEE

1. The 60 Day Product Guarantee allows residence customers who are new subscribers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges.
2. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.
3. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.
4. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:
 - Optional Toll Calling Plans
 - Directory Assistance
 - IntraLATA Toll Service
 - Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Catalog.

NOTICE

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TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

5. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as but not limited to:

- Customer Access Line Charge (CALC)
- State Assessed Charges (i.e., 911 Surcharge)
- 900 Service
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an access catalog.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

The following services have separate guarantees that apply to them:

- Basic Wire Maintenance
 - Line Backer Service
 - Line Backer Plus Service
 - Time and Material Services
6. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered that same or similar product(s) or service(s) and cancelled such same or similar product or service.

2.2.4 LIMITED COMMUNICATION

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.5 RESALE OF SERVICE

Except as otherwise provided in this document, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which payment or other compensation shall be received by him from any other person, firm or corporation for use, in the collection, transmission or delivery of any communication for others.

Resale/Sharing of service is allowed pursuant to the terms of 5.3.4, 5.4.3, 5.5.7, 5.10, 6.1.1.D.1, 9.4.4, 10.10.1, 10.10.2 and 10.10.4, following.

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

1. The customer has no property right in the telephone number nor any right to continuance of service through any particular CO, and the Company may change the telephone number or CO designation of a customer whenever it considers it desirable in the conduct of its business.
2. In any case where existing service is continued for a new customer, the telephone number may be retained by the new subscriber only if the former customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.
3. The following service and equipment charge applies to change a telephone number of a CO line or trunk at the customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

**SERVICE &
EQUIPMENT
CHARGE**

- Per telephone number changed

\$25.50

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination

The Company may terminate service, with written notice, due to:

1. Nonpayment

Any sum due the Company beyond the payment date.

2. Abandonment

In the event of the abandonment of the service.

3. Obscenities

Use of foul or profane language over the lines of the Company.

4. Abuse

a. Use of service that interferes with another customer's service or that is used for any purpose other than communication.

b. Directory Assistance to obtain a subscriber's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination (Cont'd)

6. Party Line Abuse

Listening in on party line conversations, the use of service by a customer in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer at or about the same time resulting in preventing, obstructing or delaying the telephone service of others.

7. Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

8. Violation of Company Regulations

Any other violation of the regulations of the Company, the Company may, without notice, either suspend service or terminate the service without suspension.

9. Subterfuge

See refusal in 2.2.1.A., preceding, paragraph 2.

10. Nonpayment of MTS Charges

When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers (e.g., 0+, 1+, 0-, 10XXX), all MTS service may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.

EXCEPTION: Services enrolled in a Lifeline Assistance Program may not be disconnected for nonpayment of toll.

(T)

SID2016-009

Qwest Corporation d/b/a CenturyLink QC

Exchange and Network

Services Catalog No. 1

SECTION 2

Page 21.1

Release 1

Idaho Public Utilities Commission

Office of the Secretary

ACCEPTED FOR FILING

June 15, 2023

Boise, Idaho

SOUTHERN IDAHO

Issued: 6-2-2023

Effective: 6-15-2023

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination (Cont'd)

11. Customer Denied Access

The Company may either temporarily suspend service or terminate the service to any person, firm or corporation who fails to respond or who otherwise denies the Company access to the premises when such access is deemed necessary by the Company to maintain, transfer or otherwise modify service. The Company shall notify the customer at least 30 days prior to service suspension or termination. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested.

(N)

(N)

SID2023-08

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Service and Equipment Charge For Restoral of Service

1. A service and equipment charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Catalog. Additionally, all charges up to the date of the suspension are due prior to restoral of service.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for services due up to the date of suspension.

**SERVICE &
EQUIPMENT
CHARGE**

- Business, each line restored \$52.00

3. Where Full Toll Denial (see 2.2.9.A.10., preceding,) has been applied to a customer's account, and the customer's main line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply.

**SERVICE &
EQUIPMENT
CHARGE**

- | | | |
|------------|-------------|---------|
| | USOC | |
| • Per line | NPAPL | \$16.00 |

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Temporary Suspension of Service – Customer Initiated.

(N)

(N)

A. Description

Upon the request of the customer, one or all of their exchange access lines/trunks may be temporarily suspended so that inward, outward, and intercom calls can not be made. All features and services associated with a suspended access line/trunk would also be temporarily suspended.

Suspension of service allows the customer to retain their directory listings(s).

B. Terms and Conditions

1. Any class of business or residence service, flat, measured or message rate, may be suspended except as specifically precluded elsewhere.
2. Suspension of service may begin or terminate on any day of the month provided sufficient notice is given in advance for arrangements to be made.
3. When a service is suspended, persons calling the number of the suspended service will hear a recorded announcement. At the customer's request, the recorded announcement will provide a forwarding number. The customer assumes all risks in connection with the forwarding number and no liability attaches to the Company by reason of failure to complete a particular call.
4. Services provided out of the Private Line Transport Services Catalog, e.g., Foreign Exchange (FX), Foreign Central Office (FCO), off-premises lines, and exchange service extension lines, may not be suspended.
5. Services provided under contract, e.g., payment plans, are not eligible for suspension.
6. Calling cards may be used while the line(s)/trunk(s) is suspended.
7. The customer may suspend service any time after service has been established. No minimum period for service applies and no minimum period for suspension applies.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

C. Rates and Charges

The following rates and charges apply for suspended exchange access line(s)/trunk(s). Features and services associated with suspended exchange access line(s)/trunk(s) will not be billed during the period of suspension. Charges for additional listings associated with line(s)/trunk(s) not suspended will be billed; however, when a directory listing charge is directly associated with a suspended line/trunk, the listing monthly rate does not apply during the period of suspension.

When an exchange access line(s)/trunk(s) is restored, optional features and services, including those previously removed due to incompatibility with suspend service, will be restored at no charge. When service is restored, the customers may add additional features and services at the rates and charges specified for that feature/service.

	USOC	NON RECURRING CHARGE	MONTHLY RATE
• Residence			
- Per line suspended	SUS	–	\$10.00
- Per line restored	RES	\$15.00	–
• Business			
- Per line suspended	SUS	–	17.00
- Per line restored	RES	25.00	–

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL SERVICES

1. Where equipment, facilities, or service arrangements are requested which are not provided for within this Catalog, monthly rates and one-time charges such as installation, nonrecurring service and equipment and construction charges will apply based on the circumstances in each case.
2. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than 1 month at the same location.
3. For the purpose of encouraging customers to try different telecommunication services, the Company may, with respect to any of its services or products in this Catalog, offer a temporary waiver or partial waiver of any nonrecurring, usage or monthly rate. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any such service or product. All such offers are subject to facility availability. Customers will be notified of the availability and duration of such offers, however, such offers will not constitute price changes.
4. The rates and charges specified contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

2.2.13 EMPLOYEE CONCESSION

(N)

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Exchange Zone

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.

Facilities

Central office equipment, supplemental equipment, apparatus, wiring, cables (outside plant feeder and distribution) and other material and mechanisms necessary to or furnished in connection with telephone service.

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local use.

Grade of Service

The term used to describe exchange service with respect to the number of main telephones which may be connected to a CO line or to designate a specific type of exchange service, i.e., individual line, PBX, rural, service station service, etc.

Individual Line

An exchange access line designed for the connection of one main station.

(D)

(D)

Local Exchange Service

The furnishing of telecommunication services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunication network for long distance calling.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

C. Use of Service

Customer telephone service, as distinguished from Public Access Line Service, will be furnished only:

1. In business establishments for communications by the customer, his immediate family, or by employees and representatives upon the customer's business except as the use of the service may be extended to where regular flat rate PBX or Centrex Service is provided to hospitals where patient room telephones are required or to customers who resell/share local exchange service. (C)
2. In residences, for communication by the customer, the members of his immediate family, his employees, and not more than four roomers, boarders, roommates, or others residing in the close circle of the customer's household.
3. The Company reserves the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the instrument will be or is so located as to be accessible for use by the public in general or by patrons of the customer, except as provided in the Public Access Line Service and Resale/Sharing of Company Services documents.
4. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Catalog. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Catalog for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this regulation, and has not placed an order for necessary services from the Company's Access Service Catalog for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such services purchased from this Catalog.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.14 TERMINATION OF SERVICE

A. Initial Contract Periods

1. An initial contract period of 1 month will apply to all CO lines to which telephone numbers are assigned.
2. For directory additional listings where the listing appears in the directory, both the initial and subsequent contract periods will be coextensive with the directory period. (C)
3. Where service is disconnected and subsequently reestablished at the same location for the same or a different customer, a new initial contract period will apply, whether or not the equipment has been removed. However, where there is a transfer of service from one customer to another without lapse in the rendition of service and the same business is continued, a new initial contract period will not apply, except that the succeeding customer will be required to assume responsibility for any unexpired portion of the initial contract period.
4. Where the provision of service requires unusual costs or involves special assemblies of equipment, or where the provision of service requires construction of outside plant facilities for possible short term use, the Company reserves the right to require an initial contract period of longer than one month in addition to any construction charge that may be applicable.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE

B.3. (Cont'd)

- c. Where the rated items of equipment associated with other services to which a termination charge applies, are disconnected within the initial contract period and like items of equipment have been added subsequent to the initial installation, termination charges for the items disconnected will be computed on the basis that the equipment removed was the last of its kind installed.
- d. In the case of Centrex Service, the termination charge is an amount equal to the minimum monthly rate for the unexpired portion of the initial contract period.
- e. Battery Operated Power Equipment

In the case of battery-operated power service provided for certain Multiline Telephone Systems, the termination charge is an amount equal to one-half of the regular monthly rate specified for the power service for the unexpired portion of the initial contract period.

- f. Where the provision of service requires construction of outside plant facilities for possible short term use, or involves unusual costs or special assemblies of equipment, the initial contract period and termination charge base will be determined by the Company in each individual case. The amount of the termination charge actually billed is such proportion of the termination charge base as the number of days in the unexpired portion of the initial contract period bears to the total number of days in the full initial contract period.
4. Initial contract period of three years
- a. An addition of rated items of equipment to a regular PBX system is subject to the same initial contract period and termination charge treatment as applies to the PBX system with which it is associated. A separate initial contract period is applicable to each such addition.
 - b. In connection with the disconnection of dial switched on step-by-step dial systems where five or less selectors, selector-connectors or connectors are disconnected, no termination charges will be applicable; where more than five such items are disconnected regular termination charges will apply to all the items disconnected.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE (Cont'd)

C. Application of Initial Contract Periods and Termination Charges in Connection With Changes in Class or Grade of Service

1. Where the initial contract period is one month for both the old and new services, a new contract period will not apply in connection with a change in class or grade of service.
2. Where the initial contract period is longer than one month for both the old and new service the customer is required to pay the termination charge applicable to the old service and apply for a new contract for the new service.
3. Where the initial contract period is one month for the old service and longer than one month for the new service, a new initial contract period will apply. If the change occurs during the initial contract period for the old service, termination charges will not be applicable.
4. Where the initial contract period is longer than one month for the old service and one month for the new service, a new initial contract period will not apply. However, if the change occurs during the initial contract period of the old service, termination charges will apply.

D. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Catalog.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE

D. Termination Liability/Waiver Policy (Cont'd)

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.1 CUSTOMER RESPONSIBILITY

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities.

2.3.2 PAYMENT OF BILLS

A. Prorating of Opening and Closing Bills

Opening and closing bills for business services will be prorated on the basis of a thirty-day month. Exceptions are services with a specific minimum billing period. On message rate service, the message allowance for a fraction of a month will also be prorated.

Bills rendered for establishment of residence services will be prorated on the basis of a thirty-day month. Final bills rendered after customer-requested discontinuance of residential service will not be pro-rated and service will remain available to the customer until the first day of the customer's next billing cycle, except as specified in Section 2.2.14.B.1.

B. Payment of Bills

1. All charges for exchange service, equipment, and facilities exclusive of charges for local messages in excess of the monthly allowance and toll message, are payable monthly in advance. Charges for local messages in excess of the monthly allowance and toll messages are payable monthly except that the Company reserves the right to require payment of such charges at more frequent intervals.
2. Where the rates and charges for a particular service are determined by applying a percentage or similar factor to a quoted rate or charge and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent being increased to the next higher cent.
3. In the event a customer is indebted to the Company for charges and services previously rendered, or for service under one or more numbers at the same location, and the customer does not pay the charges or satisfy such indebtedness, the Company may charge and bill such indebtedness for a business account against the customer's business service.

(M) Certain material previously appearing on this page now appears on page 33 of this section.

(N)

(N)

(M)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

4. In the event that payment from a customer is less than the total amount of all charges owing to the Company and the customer does not specifically designate the manner in which he wishes to apply said payment, then the Company will apply the payment to each entity based on the ratio of the entity balance to the total account balance. (M)
5. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment.
6. Customers have the following options as to the method of paying bills for telephone service:
 - At any Company payment depository location.
 - At the office of any authorized payment agent of the Company.
 - By U.S. Mail, by check or money order only.
 - Through an agent of the customer.
 - By electronic funds transfer.
7. Payments received by the Company on or before the due and payable date on the customer's bill will be considered timely, provide the following billing information is remitted with payment:
 - Customer's name.
 - Customer's telephone number.
 - Customer's customer code.
 - Customer's account type.
 - Amount of payment.
8. Payments received by the Company after the due and payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:
 - All of the items enumerated in 7., and
 - The final payment date before discontinuance for nonpayment.

(M) Material previously appeared on Page 32, Release 2.

SID2020-06

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

5. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment.
6. Customers have the following options as to the method of paying bills for telephone service:
 - At any Company payment depository location.
 - At the office of any authorized payment agent of the Company.
 - By U.S. Mail, by check or money order only.
 - Through an agent of the customer.
 - By electronic funds transfer.
7. Payments received by the Company on or before the due and payable date on the customer's bill will be considered timely, provide the following billing information is remitted with payment:
 - Customer's name.
 - Customer's telephone number.
 - Customer's customer code.
 - Customer's account type.
 - Amount of payment.
8. Payments received by the Company after the due and payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:
 - All of the items enumerated in 7., and
 - The final payment date before discontinuance for nonpayment.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

9. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is timely as set forth in 7., or, if the payment is not timely, the requirements of 8., have not been met.
10. In the event it becomes necessary for service to be discontinued to a customer for nonpayment, a written notice of at least seven calendar days (measured from the day following the date of mailing) will be given advising the customer of the amount due and the date by which the same must be paid. If the customer fails to pay or make suitable arrangements for payment by said date, the Company may suspend the service or discontinue the service and remove any or all of its equipment from the customer's premises.
11. Delinquency in payment for service to a previous occupant of the premises to be served, or unpaid charges for service or facilities not ordered by the present customer or applicant may not in and of itself be considered as sufficient cause for refusal of service to the present customer or applicant.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

12. The Company may refuse to furnish service at the same or other premises for use of a delinquent customer, when such service has been obtained by subterfuge or where the delinquent customer's spouse applies to obtain service in his or her own name while the delinquent customer and the spouse continue to live together. Subterfuge includes, but is not restricted to, an application for service at a given location in the name of another party by an applicant whose account is delinquent and who resides at that location.
13. The Company may refuse to provide service or, where service is presently provided, may discontinue service for failure of an applicant or customer to comply with these regulations, the Idaho Public Utilities Commissions' rules, municipal ordinances, or any law pertaining to telephone service.
14. Residence Late Payment Charges

(D)
|
(D)

- a. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of a customer. Notice of intention to pay late will not avoid this charge.
- b. The late payment charge does not apply to the following:
 - Bills mailed more than ten days after bill date.
 - Final bills.
 - One time miscellaneous bills.
 - Billed amounts under dispute that are resolved to the Company's satisfaction in the customer's favor.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

15. Copy of Bill (a.k.a. Duplicate Bill Charge)

In the event a customer requests a reprint of a monthly bill, **regardless of the date on which the bill was rendered, a duplicate bill charge may apply. The one-time charge applies per copy provided, whether multiple copies of a single bill are requested, or whether single copies of multiple bills are requested.**

(C)

(C)

USOC

CHARGE

- Residence and Business

(C)

- Reprint on paper,
per bill **copy provided**

OBMDC

\$6.00 (I)

(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

16. Convenience Fee Charge

In the event a business or residential customer makes a one-time payment using a credit card or an electronic funds transfer over the phone with a CenturyLink representative, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. The Company may utilize a third-party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.

CHARGE

- Convenience Fee Charge, per occasion (Live Representative) **\$5.00**

17. Late Payment Charge

A Late Payment Charge of 5% on the entire unpaid balance or **\$16.00**, whichever is greater, will be assessed to all customer payments received after the due date. (I)

18. Returned Payment Charge (a.k.a. Returned Check Charge)

Payment of bills for service may be made by any means mutually acceptable to the customer and the Company. Payment that is not honored or paid by the payer's designated financial institution will be considered as nonpayment. A returned payment charge is applicable to the account for each occasion that a payment is returned to the Company for reason of insufficient funds or closed account.

NONRECURRING CHARGE

Returned Payment Charge **\$20.00**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time application for such is made, the installation charges and/or service and equipment charges applicable, together with at least 1 month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction charges. An applicant to buy facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the Company such is necessary to satisfy reasonable credit standards.
2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for any applicable rates and charges, and for toll messages.

B. Deposits

1. The Company adopts by reference "The Telephone Customer Relations Rules", codified at IDAPA 31.41.01000 et seq, by the Idaho Public Utilities Commission and all amendments to those rules which may be hereafter adopted by the Idaho Public Utilities Commission.
2. When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered.
3. Copies of these Rules and Regulations are on file in every business office and are available for public inspection.

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 2

Page 37

Release 3

SOUTHERN IDAHO
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Effective: 12-02-2016

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
December 2, 2016
Boise, Idaho

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

B. Deposits (Cont'd)

4. Residential Service

- a. The deposit will be returned to the customer in 12 months or less if the account of the customer has not been subject to temporary denial of service for nonpayment.
- b. The deposit may be monitored for as long as the deposit is required and may be increased when toll usage in a one-month period exceeds by \$50.00 or more the portion of the customer's deposit covering one month's toll usage. This portion equals one-half the deposit less the customer's non-toll monthly obligations. The Company may discontinue or refuse service to a customer for failure or refusal to pay an additional deposit which may be required.
- c. Qualifying applicants for a **Lifeline Assistance Program** may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to TAP customers. (T)

5. Non-Residential Service

- a. The deposit will be returned to the customer within 18 months after the customer has established good credit.
 - b. If, however, the average charges for basic exchange and toll service exceed \$100 per month, the Company may retain the deposit longer than 18 months.
6. Interest will be payable on all deposits at the rate determined by the IPUC pursuant to Commission rule IDAPA 31.41.01106. Interest will accrue from the date of the deposit until the date of refund or application to the customer's telephone bill.

SID2016-009

Qwest Corporation d/b/a CenturyLink QC
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Page 38
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SOUTHERN IDAHO
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.4 ADJUSTMENT OF CHARGES

A. Interruptions

1. For the purpose of applying this provision, the word interruption shall mean the inability to complete calls either incoming or outgoing or both. Interruption does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits or other network and/or switching capacity shortages.
2. The credit allowance will not apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or where the Company, pursuant to the terms of this document, suspends or terminates service because of unlawful or improper use of the facilities or service, or any other reason covered by this document.
3. No credit allowance shall be made for interruptions due to electric power failure where, by the provisions of this document, the customer is responsible for providing electric power.
4. **When basic local exchange service is interrupted for a period of at least 24 hours and at the customer's request to the Company, the Company may provide a reasonable credit allowance as a gesture of goodwill to satisfy the customer for the inconvenience. Credit allowances will be limited to those service interruptions due to causes within the control of the Company; and, in any billing period shall not exceed the total charges for that period for the services and facilities which were rendered useless.**
5. Credit allowance for interruptions of message rate service will not affect the number of local messages or message units to which the customer is entitled during a given billing period.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.5 PAYMENT PLANS

Rates for service and facilities continue monthly and are payable as specified in 2.3.2., except as modified by the following:

A. Installment Billing

1. Installment billing except as otherwise provided in this document is provided, at no extra charge, to assist our customers in obtaining adequate and up-to-date telephone service.
2. Installment billing provides for billing one time charges in monthly installments where a need for it is indicated. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the Company and the customer.

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the following terms, conditions and limitations.

A. Limitations

NO LIABILITY SHALL ATTACH TO THE COMPANY FOR DAMAGES ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OR FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES) IN THE ABSENCE OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

NOTICE

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Qwest Corporation d/b/a CenturyLink QC

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES (Cont'd)

B. Transmission

1. The Company does not transmit messages but offers the use of its facilities, when available, for communications between parties, each of whom is present at a telephone.
2. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

C. Connections With Other Telephone Companies

When the lines of other companies are used in establishing connection to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies and their agents, servants, or employees.

D. Defacement of Premises

The Company shall not be liable for any defacement of, or damage to, customer's premises resulting from the existence of the Company's instruments, apparatus, or wiring, on such premises, or caused by the installation or removal, when such defacement or damage is not the result of the negligence of the Company.

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(M) Material moved to Page 40.1, Release 1.

SID2021-07

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES (Cont'd)

E. Multi-Line Telephone Systems

- 1. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s) acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States. (T)
- 2. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims and liabilities arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any applicable law, including the failure to purchase or implement features that enable compliance with laws. (N)

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(M) Material moved from Page 40, Release 3.

SID2021-07

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.2 MAINTENANCE AND REPAIR

1. All ordinary expense of maintenance and repair in connection with service provided by the Company is borne by the Company unless otherwise specified.
2. Service and equipment charges do not apply to repair services.
3. Except as otherwise specified, equipment and or wiring to the Network Interface furnished by the Company on customers' premises shall be and remain the property of and must be installed, relocated and maintained by the Company. Company agents and employees shall have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting, or repairing the facilities, or for the purpose of disconnecting service.
4. Unless otherwise specified, customers may not rearrange, disconnect, remove, attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment or wiring owned by the Company except upon the consent of the Company.

2.4.4 DIRECTORY ERRORS OR OMISSIONS

1. The Company's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the charges for such of the customer's service as is affected during the period covered by the directory in which the error or omission occurs.
2. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS

1. In areas the Company considers hazardous or inaccessible to its employees, the customer may be required to furnish, install and maintain the facilities or equipment.
2. Such installations must meet Company specifications and the rules which apply to customer-provided equipment.

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.1 LOST OR DAMAGED EQUIPMENT

1. In case of damage to, or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.
2. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished to him.

2.5.2 BUILDING SPACE AND ELECTRIC POWER SUPPLY

When Company equipment installed on the customer's premises requires power for its operation, the customer is required to provide such power.

2.5.3 USE OF TELEPHONE ALARM REPORTING DEVICES

Devices that automatically dial a predetermined telephone number and transmit a prerecorded message may be used only after authorization has been obtained from the party to whom the called telephone number is assigned or that party's agent. In those cases where the number dialed is assigned to a public emergency agency, written authorization is required.

NOTICE

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER (Cont'd)

2.5.4 MULTI-LINE TELEPHONE SYSTEMS

A. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to: (T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.E.1. (T)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER (Cont'd)

2.5.4 MULTI-LINE TELEPHONE SYSTEMS (CONT'D)

(N)

B. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:

- **On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;**
- **No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;**
- **No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.**

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER (Cont'd)

2.5.4 MULTI-LINE TELEPHONE SYSTEMS (CONT'D)

B. (Cont'd)

- Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.
- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.E.2.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES, CHARGES

Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

A. Universal Service Fund Surcharge

1. A surcharge assessed on all access lines to contribute toward funding the Idaho Universal Service Fund (USF). The surcharge will remain in effect until otherwise modified, cancelled, or changed by the Commission.
2. In compliance with IPUC Order No. 27380, a monthly surcharge rate is assessed on all Message Telecommunication Service (MTS) calls and is included in the MTS rates in 6.2.1, following. The surcharge contributes towards funding for the Idaho Universal Service Fund.”

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES, CHARGES (Cont'd)

B. Facility Relocation Cost Recovery Fee

This surcharge is for the recovery of the costs for the relocation of network facilities or infrastructure changes mandated by City, County, State, or Federal authorities, or any other governmental entity of any kind. This incremental charge is billed monthly per retail access line and will be identified on the bill as a Facility Relocation Cost Recovery Fee.

MONTHLY RATE

- Facility Relocation Cost Recovery Fee, Per Line **\$0.67 (I)**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

The following Policy, effective September 1, 1996, applies to the termination of new cable/wire facilities in buildings under new construction or when there is a complete reinforcement of existing entrance facilities. The policy applies to facilities required to provide services at speeds of 1.544 Mbit/s and below. Due to technical requirements, services provided at speeds above 1.544 Mbit/s will be terminated per technical specifications.

A. Description

Based on options specified in D., following, the Company will place and maintain cable/wire facilities to a point of demarcation that is mutually acceptable to both the Company and the premises owner. The demarcation point location will be within 12" inches of the protector, or when there is no protector, within 12" inches (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Company network facilities includes the portion of an exchange access line circuit that commences at the Minimum Point of Entry (MPOE) and extends up to, and includes the demarcation point, at which point a Standard Network Interface (SNI) is placed. These facilities may include, but are not limited to, wiring enclosures, riser and house cable/wire facilities, protector units and the SNI Unit(s).

B. Terms and Conditions

1. All cable/wire, up to and including the SNI at the demarcation point, are facilities, managed and maintained by the Company.
2. Access to the Company's facilities on the Company's side of the demarcation point is prohibited.
3. The premises owner is responsible for the provision and maintenance of adequate space and supporting structure (e.g., conduit, poles, trenches) for all cable/wire facilities placed into, or within a private property. The Company may, at its discretion, modify requirements and charges to allow it to respond to competition.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

B. Terms and Conditions (Cont'd)

4. When the repair of facilities is required on private property, it is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This would include, but is not limited to, removing any required concrete or asphalt, the repair or replacement of supporting structure or to provide any required digging to access the damaged area.
5. The premises owner/customer has responsibility to provide, and/or maintain and manage the cable/wire beyond the demarcation point.
6. The Company will install and provide maintenance for cable/wiring beyond the demarcation point at the request of the premises owner/customer at appropriate charges.
7. It is the customer's responsibility to know where their facilities begin. The Company will not perform premises audits to determine demarcation point locations, without appropriate charges.
8. The premises owner shall be responsible for Company costs associated with the disruption of service to the customer if caused by other provider's access to Company equipment that serves as a common demarcation point for multiple customers. The premises owner is responsible for providing a secured location for the demarcation point, and also to limit access to authorized personnel only.

NOTICE

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TRANSMITTAL NO. 13-02-SID

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

C. New Cable Facilities

1. Single Tenant Building(s)

If a building is occupied by a single tenant, then the premises owner must choose to have the Company locate the demarcation point (SNI) as outlined in either Options 1 or 4 in D., following.

2. Multi-Tenant Building(s)

The premises owner must choose one of the options outlined in D., following, for the premises demarcation location(s).

3. Campus Options

The premises owner may choose how the campus property and the buildings on the property will be provisioned with Company facilities. The choices of demarcation point location(s) are as follows:

- one location for the campus property (Option 4), or;
- designating demarcation points; in one or more building(s), following the single-tenant or multi-tenant guidelines for each building. (Options 1, 2 or 3 as outlined in D., following.)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

D. Premises Owner Choices

There are four termination options which a premises owner may choose from. The options vary depending on the occupancy of the building(s).

In a campus environment, the premises owner may choose an option for each building.

• Option 1

All Company facilities will terminate at one location upon entering the building. This location will be mutually agreed upon by the Company and the premises owner or designee. Normally this location will be at the lowest common serving point. (This option is available for both single and multi-tenant premises.)

• Option 2

The Company will terminate facilities at common locations throughout the building (terminal rooms, utility closets, etc.). These locations will be mutually agreed upon by the Company and the premises owner or designee. The demarcation points will be accessible to end-users at these locations. (Option 2 is not an option for single tenant buildings).

• Option 3

The Company will terminate facilities at one mutually agreed upon location within each individual space/unit, within 12" (or a similarly reasonable distance) of cable/wire entry. (Option 3 is not an option for single tenant buildings.)

• Option 4

The Company will terminate facilities at one location on the property mutually agreed upon by the Company and the premises owner or designee. (This option is available for both single and multi-tenant premises.)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

E. End User Choices

Where a premises owner has chosen an option other than Option 3, the end user may obtain service directly from the Company provided they obtain permission from the premises owner or designee. The premises owner/designee must agree to provide necessary supporting structures. Such service will be provided from the same demarcation point elected by the premises owner. With the premises owner's permission, service will be provided using existing cable pairs. If necessary, new cable/wire will be placed from the demarcation point/SNI to the end user's space at appropriate charges.

If the premises is served by a Shared Tenant Provider, the end user is entitled to receive service from the Company. See 5.10, following, for terms and conditions.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.15 OBSOLETE SERVICES

Services and equipment referred to as obsolete are no longer suitable to meet the current needs of the general public. They will not be furnished as a new entire item of service to any customer or applicant.

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

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2.15.1 MONTHLY SERVICES

Certain items of service may be furnished where they are required to fully utilize the installed common equipment capacities of existing systems. At the discretion of the Company, such items presently being furnished to existing customers may be continued in service on the same premises for the same customer for a limited period of time subject to the ability of the Company to maintain the items without unreasonable expense and to obtain repair parts from existing or recovered stock.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Catalog, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

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3. SERVICE CHARGES

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3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.1 SERVICE AND EQUIPMENT CHARGES

A. Regulations

Unless otherwise specified, service and equipment charges apply whether or not the facilities are in place. Facilities are considered as being in place when no change is made at the customer's request in the type or location of the facilities.

B. Charges

1. Service and equipment charges do not apply to:

- a. Move or change a customer's telephone service if required or initiated by the Company.
- b. Install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
- c. The "from" portion of work involved in a transfer of service from one premises to another.

2. Service and equipment charges apply to:

Establish or change billing name responsibility subsequent to the initial installation of service and is in addition to directory listing charges, if applicable. This charge will also apply to establish toll only accounts.

SERVICE & EQUIPMENT CHARGE

- Each service order required
 - Residence
 - Business

\$4.00
7.50

3. The service and equipment charges, where applicable, are specified with a given service as stated in this Catalog.

3. SERVICE CHARGES

3.1 SERVICE CHARGES (Cont'd)

3.1.2 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface.

B. Regulations

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.
2. Network Premises Work Charges do not apply to the following work:
 - To move or change a customer's telephone service if required or initiated by the Company.
 - To install, move, or change telephone service located on a customer's premises but used exclusively by the Company for maintenance or training activities.
 - Disconnection of access line services providing no other work subject to Network Premises Work Charges is involved.
 - Repair service except as stated otherwise.
3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations.
4. Premises work required to establish or reestablish network access to the premises is not subject to Network Premises Work Charges.

NOTICE

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3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

B. Regulations (Cont'd)

5. Only one initial Network Premises Work Charge applies when:
 - For Company reasons, more than one Company technician is involved in performing billable premises work on the same service order.
 - Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by all technicians.
6. The initial Network Premises Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.
7. In cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved, and the Company provides the trench, the charges specified in C.2., following, will be billed in addition to the Network Premise Work Charge. In cases where the distance is greater than 600 feet, where permits are required, or where specific situations dictate, the request will be provided for as specified in Section 4, following.
8. In those cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved and the customer has provided their own trench, the per 10 foot charge for the type of Buried Service Wire requested, which appear in C.3., following, will be billed in addition to the Network Premise Work Charge.

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3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES (Cont'd)

C. Charges

1. Network Premises Work Charges - each 15 minutes or fraction thereof of billable premises work

	USOC	NONRECURRING CHARGE
• Schedule I		
Applicable to work performed Monday through Friday between 8:00 a.m. and 5:00 p.m.		
- First 15 minute increment or fraction thereof	HRH11	\$65.00
- Each additional 15 minute increment or fraction thereof	HRHA1	25.00

3. SERVICE CHARGES

3.1 SERVICE CHARGES
3.1.2 NETWORK PREMISES WORK CHARGES
 C.1. (Cont'd)

	USOC	NONRECURRING CHARGE
• Schedule II		
Applicable to work performed Monday through Friday at hours other than Schedule I and all day Saturday.		
- First 15 minute increment or fraction thereof	HRH12	\$70.00
- Each additional 15 minute increment or fraction thereof	HRHA2	25.00
• Schedule III		
Applicable to work performed on Sundays and holidays.		
- First 15 minute increment or fraction thereof	HRH13	75.00
- Each additional 15 minute increment or fraction thereof	HRHA3	30.00

Holidays subject to Schedule III Charges are:

HOLIDAYS	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges (Cont'd)

	USOC	NONRECURRING CHARGE
2. Trenching[1]		
• 1 - 300 feet	HRHTA	\$ 545.00
• 301 - 600 Feet	HRHTB	1,035.00
3. Buried Service Wire[2]		
• Three Pair, per 10 feet	93G2K	2.50
• Three Pair Gopher Protected per 10 feet	93G2L	3.00
• Six Pair, per 10 feet	93G2M	3.50
• Six Pair Gopher Protected per 10 feet	93G2N	4.00

[1] The charge for trenching includes the cost of the Buried Service Wire used.

[2] Buried service wire charges apply only where the customer has provided their own trench.

3. SERVICE CHARGES

3.1 SERVICE CHARGES (Cont'd)

3.1.9 EXPRESS CHANGE CHARGES

A. Description

CENTRON Custom and Centrex Plus customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Standard Express Change

Change completed overnight.

Priority Express Change

Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge

One-time charge applicable to non-*CENTRON*/Centrex Plus Management System customers for initial express change request.

NOTICE

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TRANSMITTAL NO. 13-02-SID

3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.9 EXPRESS CHANGE CHARGES (Cont'd)

C. Regulations

1. All express changes are processed by the Company.
2. Adding or disconnecting telephone numbers cannot be done on an express change basis.
3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.
4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.
5. Customers may add optional features only in blocks of 10. There is no limit to the number of standard features that can be added using the express process, other than that stipulated above.
6. Customers must have a minimum of 20 station lines in their system in order to qualify for express charges.

NOTICE

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TRANSMITTAL NO. 13-02-SID

3. SERVICE CHARGES

3.1 SERVICE CHARGES

3.1.9 EXPRESS CHANGE CHARGES (Cont'd)

D. Rates and Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)
2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Service and equipment charges or other nonrecurring charges found elsewhere for moving or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial request	XPTXX	\$ 150.00
• Standard Express Change, per line, per request	XPT0X	6.00
• Priority Express Change, per line, per request	XPT1X	12.00

3. SERVICE CHARGES

3.1 SERVICE CHARGES (Cont'd)

3.1.10 EXPEDITED ORDER CHARGE

Digital Switched Service (DSS), Integrated Services Digital Network (ISDN), and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Private Line Transport Services Catalog. The customer will be notified of the Expedite Charge prior to the order being issued.

NOTICE

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL

1. The provision of telephone service may require the payment of a Line Extension, special or temporary construction charge by the customer ordering telephone service. These charges are in addition to the regular rates and charges applicable for the exchange service provided. If facilities are requested by a developer/builder for single family residential dwellings, a Provisioning Agreement for Housing Developments is required.
2. Advance payments or deposits for exchange service, if required under the regulations contained in Section 2 of this Catalog, shall be paid at the time agreement is made between the applicant and the Company to provide such exchange service.
3. With approval of the Company, arrangements may be made for the payment of Line Extension charges in monthly installments spread over a reasonable period, not to exceed one year. All unpaid installments become due upon termination of service.
4. With approval of the Company, a customer may furnish material, transportation, labor, board or lodging as all or part payment of the charge in lieu of cash.
5. Except as specifically provided for service station lines, the ownership of any pole line, circuit or other facilities provided wholly or in part at the expense of an applicant under this Catalog shall at all times be vested exclusively in the Company or another company with which the Company has a joint agreement.
6. Except as otherwise provided herein, the regulations in this Catalog contemplate that the type of construction required to provide the quantity and grade of telephone service involved will be determined by the Company. The customer will be required to pay the added costs involved when a different type of construction than that proposed by the Company is desired.
7. Where applicants are so located that it is necessary or desirable to use private and/or government right-of-way to furnish service, such applicants may be required to provide or pay the cost of providing such right-of-way including survey costs, in addition to any applicable charges.

NOTICE

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL (Cont'd)

8. Applicants who request service at a location where facilities have never existed, and the Company must extend facilities in order to provide the requested service may be required to pay Line Extension charges in addition to the rates and charges applicable to establish service. Additional charges may apply as provided in paragraphs 6. and 7., preceding, and for special types of construction, new areas of land development and temporary construction.
9. All necessary construction will be undertaken at the discretion of the Company consistent with budgetary responsibilities and consideration for the impact on the general body of subscribers.
10. Service station customers who request local exchange service will be classed as new applicants for the application of Line Extension charges. New service station customers will be assessed the appropriate Line Extension charge applicable at the point of connection.
11. The customer may request a detailed engineering quote to be performed to establish an estimated construction charge. The Company will provide an engineer's quote of the construction charges at no fee for the first quote. All quotes are valid for six (6) months from the date they are presented to the customer. If subsequent quotes are requested, there will be a \$300.00 fee for each subsequent quote. The fee will be applied as a credit to the construction charge bill when the customer notifies Qwest to begin construction within the six (6) month window described above. If the customer does not accept the quotation, then the \$300.00 fee is retained by the Company.
12. The Company may, at its discretion modify terms and conditions to allow it to respond to competition.

NOTICE

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 LINE EXTENSION CHARGES

(D)

(D)

1. Where telephone facilities are not in place to fulfill an applicant's request for local telephone service, CenturyLink, at its discretion, may extend its facilities to provide the requested service if the costs of the facility extension represent a prudent investment for CenturyLink.
2. Where the costs to extend facilities to accommodate an applicant's request for service do not represent a prudent investment, the applicant may be required to pay a line extension charge equal to all or a portion of the construction charges incurred by CenturyLink to extend the facilities. These charges are in addition to the regularly applicable rates and charges to establish service stated in CenturyLink's Catalog.
3. When the applicant is so located that it is necessary to use private right-of-way/easement to furnish service and CenturyLink is unable to obtain the required right-of-way/easement without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way. CenturyLink will not proceed with a requested line extension if a satisfactory right-of-way/easement is not provided,
4. For the purpose of this section, costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way/easements for placing all facilities necessary to provide the requested service, including but not limited to channel equipment, feeder, distribution, and drop facilities, electronics, cards, and any applicable overhead, as determined by CenturyLink.
5. Where a line extension charge is applicable, payment will be required prior to the start of any construction related activity.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

A. Description

A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and the Developer/Builder for the provision of facilities to and within new areas of residential development.

B. Terms and Conditions

1. A PAHD is required for the following:

- a. Developments for the purpose of constructing single-family detached dwellings or two-family dwellings; multifamily dwellings; or a mix of single-family detached, two-family dwellings and multifamily dwellings.
- b. Developments for mobile home lots that are individually owned. The Company will provide facilities to a post provided by the owner of the mobile home or mobile home park. The post shall meet the specifications of the Company.
- c. RV parks platted for long-term residence. The Company will provide facilities to a post provided by the owner of the RV park. The post shall meet the specifications of the Company.

2. For the purpose of 4.4, a dwelling is any building or portion thereof which is designed or used exclusively for residential purposes. A single-family detached dwelling is designed for and occupied by not more than one (1) family. A two-family dwelling contains two (2) attached dwelling units, designed for and occupied by not more than two (2) families (also called a duplex). A multifamily dwelling is a dwelling containing three (3) or more dwelling units, designed for and occupied by an equal number of families.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont'd)

3. The following do not fall under the provisions of 4.4.
 - a. Developments containing less than four (4) single or two-family residential lots. These will be treated according to the terms set forth in the Company's line extension policy in effect at the time.
 - b. Marinas.
 - c. Mobile home parks, except as defined in 4.4.B.1.b.
 - d. RV parks, except as defined in 4.4.B.1.c.
4. The PAHD will include, but is not limited to: a description of the development; a requirement that the Developer/Builder provide the Company with an addressed, recorded plat; trench and backfill requirements; conduit requirements; reasonable and necessary or otherwise mutually agreed upon requirements for easements, rights-of-way and other similar rights to access the property; surface grading requirements; target dates and inspection schedules; and charges to be paid by the Developer/Builder.
5. The terms and conditions of each PAHD may vary as appropriate and may include provisions that are different from or additional to those stated in 4.4.
6. Developer/Builders' Responsibilities and Charges
 - a. When a Developer/Builder requests that the Company construct facilities pursuant to a PAHD, the Developer/Builder will be required to disclose whether or not the Developer/Builder has an arrangement or agreement with another provider to provide communications facilities and services. If the Developer/Builder has entered into an arrangement or agreement with another provider, the Company will not be obligated to place facilities to and within the development or enter into a PAHD with the Developer/Builder. The Company may agree to place facilities within the development under mutually agreeable terms and conditions.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont'd)

6. (Cont'd)

b. If 4.4.B.6.a., preceding, does not apply, the following charges and responsibilities shall apply:

- (1) The Developer/Builder will provide, without expense to the Company, trench and backfill based on the specifications provided by the Company for the facilities within the development. The Developer/Builder will also provide, as specified by the Company and without expense to the Company, conduit with adequate pull string for the service drop from the serving pedestal or property line to the dwelling. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company's trench and backfill costs.**
- (2) The Developer/Builder shall provide at no cost to the Company a legally sufficient easement to accommodate the placing and maintenance of the facilities (e.g. distribution cables plus terminal pedestals or like devices and access point cabinets) throughout the development. The surface of the easements shall be brought to final grade prior to the installation of buried or underground facilities.**
- (3) Where the Company deems it necessary or desirable to use private and/or government right-of-way to place facilities to and within the development, such Developer/Builder shall be required to provide or pay the cost of providing such right-of-way in addition to any other applicable charges. The route established shall be determined by the Company.**
- (4) If in the opinion of the Company, construction to and within the development does not constitute a prudent investment, the Developer/Builder will assume that portion of the construction costs that exceed a prudent financial contribution by the Company. For the purpose of this section (4), construction costs are defined in 4.4.B.7., following.**
- (5) The Developer/Builder may request an engineering quote to be performed to establish an estimated construction charge by the Company. For the purpose of 4.4, the Company will provide an engineering quote of the construction charges and an executable PAHD to the Developer/Builder for a fee of \$300.00. All quotes are valid for thirty (30) days from the date they are presented to the Developer/Builder. This fee is non-refundable.**
- (6) All costs payable by the Developer/Builder shall be paid prior to the start of any construction.**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont'd)

7. For the purpose of 4.4.B.6.b.(4), construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way for placing and removal of distribution and feeder facilities, and all facilities necessary to provide service from the central office to and within the development, including but not limited to channel equipment, feeder, distribution, and drop facilities, and any applicable overhead, as determined by the Company.
8. For the purpose of 4.4, facilities means feeder facilities and distribution facilities, including but not limited to the communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their living unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleeveings, service drop and pull strings. Title to all facilities placed by or for the benefit of the Company to provide services to the development shall belong solely to the Company.
9. Facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.
10. The Company shall not be required to provide facilities at the request of a Developer/Builder within new developments which meet any of the conditions listed in 4.4, absent the execution of PAHD.
11. To the extent that the terms and conditions in 4.4 or the PAHD conflict with any terms and conditions of any other section in this Catalog, the terms and conditions set forth in 4.4, and/or the PAHD agreement shall control.

C. Developer Non-Participation

If a Developer/Builder does not enter into a PAHD, the Company, at its option, may accept requests for service from individual customers in the subdivision/development area as provided for in the Company's line extension policy in effect at that time.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 SPECIAL SERVICE ARRANGEMENTS

(M)

4.5.1 SPECIAL ASSEMBLIES, FACILITIES AND FINISHES OF EQUIPMENT

Rates and charges in connection with special assemblies, special facilities and special finishes of equipment will be based on the costs involved in each individual case.

(M)

4.6 OTHER CONSTRUCTION OR CONDITIONS

A. Special Types of Construction

1. Where a special type of construction is desired by a customer, such as where underground construction is requested in locations where aerial construction would be regularly used, or where conditions imposed by the customer involved excessive costs, or where underground construction is legally required by ordinance, covenant, tract restriction or otherwise, the customer or customers served by such facilities or the tract developer shall be required to pay the difference between the cost of the underground or other special type of construction and the average cost of construction normally used by the Company.
2. Where existing aerial facilities are requested to be relocated underground in an area where the Company would not, except for such request, relocate its facilities underground, the Company may charge the cost of such relocation to the persons requesting the relocation of such facilities.

B. Temporary Construction

Where temporary construction is necessary to provide service, the applicant will be required to pay a construction charge equal to the estimated net cost of installing and removing the temporary construction.

C. Construction Under Unusual Conditions

1. Where the service location is so isolated or inaccessible that the unit cost of construction is unreasonably excessive, a construction charge and/or monthly charge may be assessed.
2. Construction required to provide service on a seasonal basis may be subject to construction charges.
3. Construction required to provide service outside of exchange areas will be subject to construction charges equal to the entire cost of the construction beyond the exchange boundary.

(M) Material moved from Page 5.

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Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
June 1, 2022
Boise, Idaho

105. OBSOLETE EXCHANGE SERVICES

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105. OBSOLETE EXCHANGE SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

(N)

(N)

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A. Service Stations

1. Effective June 1, 2007, Suburban Service for residence customers is obsolete and no longer available to new customers. Existing customers in Rate Group 2 only may retain the obsolete service only as long as service remains at the same location.

1. Description

- a. Generally the Company will provide facilities for local exchange service within the exchange area. Where facilities are not in place or where unusual costs are involved, facilities may be provided in accordance with Section 4 of this Catalog.
- b. Service Station Service is offered as a means of providing telephone service in isolated and sparsely developed areas where it is not practicable for the Company to make facilities available or where to do so would impose excessive costs on the general body of customers.
- c. Service Stations may be connected with a CO of the Company.
- d. Service Station associations will be required to appoint a secretary or representative to transact all business with the Company. An association will be required to execute through its delegated representative, an agreement with the Company covering the privileges and obligations of either party to the other.
- e. After written notice, service may be discontinued on any line or lines at the option of the Company when the Service Station association or the owner of the Service Station line neglects or refuses to make such additions, replacements, changes, and repairs as may be necessary to place the line or lines and equipment in condition satisfactory to the Company for furnishing adequate service of the type established by the Company for the exchange zone area in which the Service Stations are located.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A.1. (Cont'd)

- f. The Company may limit the number of telephones connected to a line in order that the general quality of telephone service may be maintained. The association's representative will report immediately to the Company any installations or removals of telephones on a Service Station line.
- g. A line will not be terminated at more than one CO. Lines will not be interconnected except as provided through the Company's CO unless permission for such interconnection is granted in writing.
- h. Both business and residence stations may be connected with the same service station line.
- i. Except as specifically provided herein, the furnishing of service will be subject to standard rules and regulations. Where the provision of any equipment requires unusual installation, special charges based on cost may apply.

2. Service Stations Connected with a CO

- a. The local service area for customers will be the same as for other customers connected with the CO at which the Service Station line terminates. All customers on any one service station line must have the same local service area.
- b. The Service Station rates shown herein provide for the necessary switching at the CO and allow each customer one listing in the alphabetical section of the directory.
- c. Charges for exchange service, toll service, etc., will be billed against the individual Service Station customer or, in the case of Service Station associations, billing may be against the association. Bills against the association will be rendered in the name of the individual customers and sent to the authorized representative of the association for payment. The representative of the association will be held responsible for the payment of such accounts.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

- d. Service Station Service is not furnished inside base, suburban, or locality areas. Ordinarily, all telephones must be located within the exchange zone area. Where connection is made with telephones located outside the exchange zone area, an extension of the exchange boundary to include the area involved should be considered. Where this is not practicable, additional rates and/or charges may be assessed, depending on the circumstances in each case.
- e. Extension stations may be connected with a Service Station System. Neither directory listings nor distinctive signals, such as code rings, will be furnished in connection with extension service.
- f. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point, usually at or near a base or locality area boundary. Service Station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Where the agreed junction point is outside of the base, suburban, or locality area boundary, Line Extension Charges per Section 4. will apply.
- g. Special Service Arrangements
 - (1) Service Station circuits may, under separate agreement, be attached to poles of the Company.
 - (2) The regular main station line rates plus the appropriate nonrecurring charge and exchange zone increments will be applicable for each main station line connected.
 - (3) Where facilities are available, Service Station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line monthly incremental charge applicable within the exchange zone area will apply to each Service Station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.
 - (4) Where facilities are available, Service Station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

h. Rates and Charges

- (1) Service Station lines connected to lines of the Company.
- (2) The nonrecurring charge associated with provision of flat rate service access line applies:
 - To install CO line;
 - For connecting a CO line when changing a grade of service to or from PBX Service.
- (3) The nonrecurring change charge applies when changing from exchange service station service to individual line or rural grades of service.

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
			1	1-A	2
• Residence, each Service Station Line Connected					
- One-party	1SS	\$30.00	[1]	[1]	\$32.50 (I)

[1] Service not available.

SID2024-01

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Combination Access Line Service

1. Description

- a. When two or more access lines, each at a different location in the same local service area, desire the capability of answering calls for one line or each of the lines at another location, such service will be provided subject to availability of facilities and in accordance with regulations and rates herein.
- b. Combination Access Line Service will be furnished in accordance with the following arrangements:
 - (1) Arrangement 1: When any one of the access lines is called, the bells at all locations will ring:
 - Code rings or distinctive signaling, intended to designate which line is being called, will not be permitted in connection with this arrangement.
 - The Company reserves the right to limit the number of lines furnished when in its opinion this is necessary to prevent impairment of the service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

B.1.b. (Cont'd)

- (2) Arrangement 2: When the first access line is called, the bell at the called line and the extension bell at the other location will ring; when the second line is called, the bell at that location only will ring:
- An extension bell will be required at the second location.
 - More than two access lines will not be permitted in connection with this arrangement.
- (3) Arrangement 3: When either access line is called, the bell at the called line and also, as provided below, a bell at the other location will ring:
- In those exchanges in which semi-selective code ringing is used, the two access lines may be so connected that the bells at both telephones will ring when either line is called, the particular line called being identified by the code used in ringing.
 - An extension bell will be required at each location except in those cases where the arrangement discussed in the above paragraph is adopted, in which case no extension bells will be required.
 - More than two access lines will not be permitted in connection with this arrangement.

2. Terms and Conditions

- a. Effective February 3, 1997, Arrangement 1 is no longer available.

Any Arrangement 1 remaining as of December 3, 1996, will be converted to Exchange Service Extension (ESE) specified in Section 13 of the Access Service Catalog, between December 3, 1996 and February 3, 1997. Conversion will be accomplished at no cost to the customer.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

- b. Combination access line service will be furnished only in connection with individual line services.
- c. Combinations of flat and message rate services will not be permitted.
- d. A directory listing may be furnished with each access line under any of the arrangements for combination access line service.
- e. Combination access line service will be furnished only in connection with services for the same customer, business associates, members of the same family and when there is a business relationship, such as, service in a business location and service in the residence of an employee, etc.
- f. Custom Calling is not available with arrangement 2 or 3.

3. Rates and Charges

- a. Each access line will be charged for at the established individual line rate, and the appropriate business or residence rate will apply.
- b. Where combination access line service is furnished in connection with individual line message services, the local message allowances and message use for all lines are combined and excess local message charges are computed on the combined basis provided that all services involved are in the same billing period.
- c. FCO charges, as specified in the Access Service Catalog, will apply in addition to any other charges applicable when the access lines are not located in the same CO area in multioffice exchanges.
 - The charges specified in Paragraph d. above, will apply to combination access line services established subsequent to December 3, 1961, and to any existing services moved to a new location in the Boise Exchange.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC

**Exchange and Network
Services Catalog No. 1**

SECTION 105

Page 4

Release 2

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June 15, 2013

Boise, Idaho

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

B.3. (Cont'd)

- d. FX charges, as specified in the Access Service Catalog, for individual lines will apply to each access line located outside the exchange area of the foreign (serving) exchange; except that when more than one access line is located outside the exchange area and such lines are served by the same CO circuit, the rates will be determined by the circumstances in each individual case.
- e. The rates quoted for Combination Access Line Service contemplate the use of standard equipment. Where, in the opinion of the Company, messages cannot be satisfactorily transmitted from or to any one station by using standard equipment, and where it is feasible to overcome the transmission difficulties by using special equipment, such special equipment will be provided at additional rates or charges based on the circumstances in each individual case.
- f. No mileage charges will be applied for extension bells in consideration of the distance between any station and the bell associated with such station but located at another station.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. *QWEST UTILITY LINE*

Effective April 11, 2005, *QWEST UTILITY LINE* is obsolete. Customers subscribing to service under *QWEST BUSINESS LINE PLUS* OR Business *CUSTOMCHOICE* Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect or a change occurs in the rates or terms of the obsolete service. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. *QWEST UTILITY LINE* does not allow features or a listing and must be purchased with a *QWEST BUSINESS LINE PLUS* Rate Stabilized Plan (RSP) or a Business *CUSTOMCHOICE* RSP.

2. Terms and Conditions

- a. *QWEST UTILITY LINE* is available to business customers.
- b. *QWEST UTILITY LINE* cannot be used as the primary business line. Customers must subscribe to one *QWEST BUSINESS LINE PLUS* RSP or Business *CUSTOMCHOICE* RSP for each *QWEST UTILITY LINE* that they purchase.
- c. This service is offered subject to the availability of existing central office facilities.
- d. Terms, conditions, rates and charges as described elsewhere in the Company's Catalogs, apply as appropriate.
- e. A directory listing will not be allowed with *QWEST UTILITY LINE*.
- f. Existing customers will not incur nonrecurring charges when switching between basic business line services or Business *CUSTOMCHOICE* and *QWEST UTILITY LINE*.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

Qwest Corporation d/b/a CenturyLink QC
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SECTION 105

Page 6

Release 12

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

C. QWEST UTILITY LINE (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Line	AWL	\$52.00	\$56.50 (I)

SID2024-01

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 24-01-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

Effective April 11, 2005, the volume discounts associated with the obsolete services, *QWEST BUSINESS LINE PLUS* with Hunting, *QWEST UTILITY LINE*, *QWEST CHOICE* Business, *QWEST CHOICE* Two-line Business, Business *CUSTOMCHOICE* and Centrex 21 Service are obsolete and are no longer available in this configuration. Business Line Volume Purchase Plans that include a discount for an obsolete service will continue to receive the discount for as long as the services remain at the same location for the same customer.

1. Description

- a. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.
- b. The Business Line Volume Purchase Plan may be offered to existing business customers who request that part or all of their Basic Exchange line(s) be terminated in order to establish or change their service to another telecommunications provider, or who receive a competitive offer from another telecommunications provider.
- c. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST BUSINESS LINE PLUS*[1]
 - *QWEST UTILITY LINES*[2]
 - *QWEST CHOICE* Business[1]
 - *QWEST CHOICE* Two-line Business[1]
 - Business *CUSTOMCHOICE*[1]
 - Centrex 21 Service[3]

[1] Obsolete service effective April 11, 2005, described in 105.9.1, following.

[2] Obsolete service effective April 11, 2005, described in 105.2.5, preceding.

[3] Obsolete service effective April 11, 2005, described in 109.1.17, following.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

2. Terms and Conditions

- a. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.
- b. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.
- c. Intercept Service will be provided on the main listed directory number.
- d. The Business Line Volume Purchase Plan is not available on Public Communication Service.
- e. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.
- f. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1, preceding.
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line

The volume discount percentages for the services above appear in 5.2.13, preceding.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

2. Terms and Conditions (Cont'd)

- g. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of \$60.00 over the remaining Term.

Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of \$60.00 per line will be assessed.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the remaining value of the commitment, based on the minimum line requirement for the discount tier times \$60.00 for the remaining Term.

- h. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:
- Flat Rate Business Service (1FB) with Hunting
 - *QWEST CHOICE* Business[1]
 - *QWEST CHOICE* Business Plus[1]
 - Add-a-line[1]

The volume discount percentages for the new services appear in 5.2.13, preceding.

[1] Described in 5.9.1, preceding.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

3. Rates and Charges

- a. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.
- b. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.1.c.
- c. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.
- d. Effective April 11, 2005, the following discounts are obsolete and are no available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or a change occurs in the rates or terms of the Business Line Volume Purchase Plan.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3.d. (Cont'd)

(1) *QWEST BUSINESS LINE PLUS*[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	17%	19%
- 500 - 999	19%	21%
- 1000 - 3000	21%	23%

(2) *QWEST CHOICE Business*[2]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25%	27%
- 500 - 999	27%	29%
- 1000 - 3000	29%	30%

(3) *QWEST CHOICE Two-Line Business*[3]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	18%	20%
- 500 - 999	20%	22%
- 1000 - 3000	22%	23%

[1] The monthly discount level applies to the month-to-month rates for *QWEST BUSINESS LINE PLUS* as specified in 105.9.1, following. Hunting may be provided at no additional charge.

[2] The monthly discount level applies to the month-to-month rates for *QWEST CHOICE Business* as specified in 105.9.1, following.

[3] The monthly discount level applies to the rates for *QWEST CHOICE Two-line Business* as specified in 105.9.1, following.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3.d. (Cont'd)

(4) Business *CUSTOMCHOICE*[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	35%	37%
- 500 - 999	37%	39%
- 1000 - 3000	39%	41%

(5) Centrex 21 Service[2]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

[1] The monthly discount level applies to the month-to-month rates for Business *CUSTOMCHOICE* as specified in 105.9.1, following.

[2] The monthly discount level applies to the month-to-month rates for Centrex 21 Service as specified in 109.1.17, following.

105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

105.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

A. Rates and Charges

1. *DID* Service

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Each block of 20 <i>DID</i> numbers[1]	ND4	\$11.00	\$3.00

105.3.5 IDENTIFIED OUTWARD DIALING (IOD)[2]

A. Description

The IOD feature identifies all outgoing long distance calls by station number and lists such calls on the customer's bill.

B. Regulations

1. This feature may be provided in addition to regular, FCO, or FX circuit rates and charges where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.
2. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of outgoing calls.
3. As of March 7, 1981, Identified Outward Dialing (IOD) may not be offered without *DID* being provided.

[1] 100 *DID* numbers minimum order.

[2] IOD found in this section is obsolete and available only for maintenance to existing customers.

105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

105.3.5 IDENTIFIED OUTWARD DIALING (IOD)[1] (Cont'd)

C. Rates and Charges

1. The rates and charges for automatic IOD are in addition to rates and charges for required data channels and associated adjunct equipment.

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Operator IOD, per number	YM9	\$13.50	\$0.74
• Automatic IOD, per number[2]	NEN	13.00	0.63

2. The IOD monthly rates and installation charges apply on the basis that all main station lines are equipped for IOD. Where special or other equipment or wiring arrangements are requested by the customer, monthly rates and installation charges will be determined and based upon the circumstances in each case.

[1] IOD found in this section is obsolete and available only for maintenance to existing customers.

[2] Available from an ESS CO only.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)

|

(N)

A. Description

Call Manager Connection

Call Manager Connection is a package of services available to business customers. The services in this package are defined by the Company but the customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature which meets their needs, e.g. Call Waiting ID or *QWEST* Receptionist. The package includes:

- Call Rejection
- Call Forwarding-Variable
- Caller Identification-Name and Number
- Continuous Redial
- Priority Call
- Three-Way Calling

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2012, this functionality is no longer supported due to the discontinuance of the manufacturer's equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's *QWEST* Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

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Release 3

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

The Real Deal

(D)

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

B. Terms and Conditions

1. As of April 11, 2005, Call Manager Connection is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in C., following, provided Call Manager Connection remains at the same location for the same customer.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions

2. Effective May 12, 2008, *QWEST* Receptionist is an obsolete service and no longer available to new customers or as a new selection in existing packages. Existing customers will continue to receive the rate specified in C., following, provided *QWEST* Receptionist remains at the same location for the same customer.
3. As of August 30, 1999, The Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in C., following, provided the Real Deal remains at the same location for the same customer.
4. See 5.4.3, preceding, for additional descriptions of services, terms and conditions.

C. Rates and Charges

1. Residence and Business

RESIDENCE AND BUSINESS	USOC	MONTHLY RATE	(T)
• <i>QWEST</i> Receptionist			
- with Name & Number	EWY2X	\$20.00	(I)
- with <i>CALLER ID WITH PRIVACY</i> +	EWY29	21.00	(I)

(D)
 |
 (D)

Qwest Corporation d/b/a CenturyLink QC
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SECTION 105

Page 18

Release 7

SOUTHERN IDAHO
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Boise, Idaho

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charge (Cont'd)

2. Obsolete Discounted Rates

Business

As of April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

BUSINESS	USOC	MONTHLY RATE
<ul style="list-style-type: none"> • Call Forwarding 		

(D)
(D)

(D)

(D)

<ul style="list-style-type: none"> • Caller Identification-Name & Number - Discounted^[1] 	NNK	10.00 (I)
--	-----	------------------

[1] Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business.

SID2022-07

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.2. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Last Call Return - Discounted[1]	NSQ	\$5.50

(D)

(D)

[1] Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business found in 105.9.1, following.

[3] This page also cancels the following pages: Pages 20 and 21, Release 2.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. Obsolete Custom Calling Packages

a. Residence

RESIDENCE	USOC	MONTHLY RATE
• The Real Deal	ESYBQ	\$19.00 (I)

b. Business

BUSINESS	USOC	MONTHLY RATE
• Call Waiting, Call Forwarding-Variable on the same line	ES7	\$15.00
• Call Waiting, Three-Way Calling on the same line	ER9	15.00
• Speed Calling, 8-number and 30-number capacity on the same line	EZL	11.00

(D)
 (D)

(D)

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3.b. (Cont'd)

BUSINESS	USOC	MONTHLY RATE	
• Call Waiting, Call Forwarding-Variable, Three-Way Calling on the same line	ETC	20.00	(I)
• Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ET8	20.00	(N) (N)
• Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ES3	27.00	(I)

(N) USOC ET8 not previously included in Catalog.

(N)

SID2021-05

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3.b. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
<ul style="list-style-type: none">• Call Forwarding-Variable, Three-Way Calling on the same line	ER5	14.00 (I)
<ul style="list-style-type: none">• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ESR	19.00 (I)
<ul style="list-style-type: none">• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ESB	20.00 (I)

Qwest Corporation d/b/a CenturyLink QC
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Page 23.2

Release 4

SOUTHERN IDAHO

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3.b. (Cont'd)

BUSINESS	USOC	MONTHLY RATE
<ul style="list-style-type: none">• Call Manager Connection - with Call Waiting	NLUBR	\$23.00 (I)

SID2021-05

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 21-07-SID

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (CONT'D)

105.4.10 CUSTOM RINGING SERVICE

See 5.4.10, preceding, for descriptions, terms, conditions, and rate terms.

C. Rates and Charges

Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

	USOC	MONTHLY RATE
a. Custom Ringing		
• Business		
- First additional number		
- Discounted[1]	RGG1+	\$7.45 (I)

[1] Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or the obsolete *QWEST CHOICE* Two-line Business as described in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (CONT'D)

105.4.11 HUNTING SERVICE

See 5.4.11, preceding, for descriptions, terms, conditions, and rate terms.

A. Rates and Charges

Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

	USOC	MONTHLY RATE	
• Business, per line or trunk)			
- Discounted[1]	HTG	\$5.00 (I)	(T)

[1] Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or the obsolete *QWEST CHOICE* Two-line Business described in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS

A. Description

Custom Solutions provides Residence Customers the option to design groups of services/products which will meet their needs. These customer selected groups may be chosen from Qwest Corporation premium services and additional services/products, all of which are identified under 105.4.14.C.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.
2. Custom Solutions does not apply to, and the discount is not available on, additional lines that are not billed on the same account, to the same person, at the same premises.
3. Services offered as part of Custom Solutions are subject to availability of existing facilities.
4. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.

C. Rates and Charges

1. When a residence customer buys one or more Qwest Corporation premium products/ services:

Additional Lines,
Call Waiting and/or
Caller Identification

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.1. (Cont'd)

A discounted monthly rate will apply to the following products:

Additional Listings	Foreign Listings
Alternate Listings	Informational Listings
Call Curfew	Priority Call
Call Forwarding	Remote Access Forwarding
Call Rejection	(Call Following)
Continuous Redial	Scheduled Forwarding
Cross Reference Listings	Selective Call Forwarding
Custom Ringing	Speed Calling 8
Dial Lock	Three-Way Calling

2. The customer must buy at least one Qwest Corporation premium product/service in order to receive a discount on the products listed above.
3. Appropriate nonrecurring charges for the services listed in 1., above, can be found in Custom Calling, 5.4.3, Custom Ringing, 5.4.10 and Directory Listings, 5.7.1, preceding, respectively.

	USOC	MONTHLY RATE
• Additional listing, each		
- Discounted	NLYXA	\$6.00

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

	USOC	MONTHLY RATE
• Call Forwarding - Variable - Discounted	NLRXZ	\$6.00 (I)
• Call Rejection - Discounted	NLRXO	6.00
• Continuous Redial - Discounted	NLRXL	5.00=
• Custom Ringing - Discounted - First additional number	NLQ1A	6.00 (I)
• Priority Call - Discounted	NLRX8	5.00
• Selective Call Forwarding - Discounted	NLRXN	6.00
• Speed Calling, 8-number capacity - Discounted	NLRXW	5.00 (I)
• Three-Way Calling - Discounted	NLRXR	6.00

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.1 PUBLIC TELEPHONE SERVICE

(N)

A. Description

A public telephone provides pay telephone service to the public and is installed at the Company's initiative or option. The Company chooses or accepts the location as suitable or necessary for furnishing service to the general public.

B. Terms and Conditions

1. Public telephones are installed for the use of the general public and any use by occupants of the premises in which they are located is considered as incidental to this principal purpose.
2. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subjected to theft or damage.
3. The Company will arrange with the owner or tenant of the premises for space and install the public telephones. Where desirable, additional arrangements will be made with the owner or tenant of the premises for supervision.
4. Enclosures and other items of supplemental equipment, and other facilities will be furnished without charge where such provision will improve the quality of the service from the standpoint of the general public.
5. The Company will furnish and display such of its standard signs as are necessary to properly advertise the station. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the owner or tenant may be required both to secure the permit and pay the fee.

C. Message Charges[1]

CHARGE

- Local messages, direct dialed,
per message \$0.50

[1] See 5.2, preceding for local operator-handled charges which are in addition to the local message or Directory Assistance charge for alternately billed local calls.

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

105.5.2 SEMIPUBLIC TELEPHONE SERVICE

A. Description

1. Semipublic Telephone Service provides pay telephone service to the customer who wishes to make the service available for combined customer and public use.
2. Semipublic Telephone Service is designed to meet telephone service requirements at the following types of locations:
 - Where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is a demand for service on the part of transients.
 - Where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants. Such use should be incidental and therefore not as a substitute for regular telephone service.

B. Terms and Conditions

1. The location of the semipublic telephone will be determined by the Company. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subject to theft or damage.
2. The customer will reimburse the Company for any loss of or damage to the pay telephone instrument or enclosure from any source, including, but not limited to, theft of the collecting device or loss or damage due to fire or flood. See 3., following.
3. The Company has the right to require the redemption by the customer of all slugs and spurious, mutilated or foreign coins deposited in the coin receptacle at the value for which they were evidently deposited. The Company may disconnect and remove the pay telephone and any extension equipment if the customer refuses to honor these arrangements.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

4. Semipublic Telephone Service is not designed to supplant regular telephone service and, as such, will be provided only upon request and where there is an apparent need for the service to be used by the public as well as the customer.
5. Semipublic Telephone Service will be furnished only on an individual line basis.
6. Semipublic Telephone Service is not provided on an FX basis nor in connection with combination access line service.
7. Joint Use Service will be permitted with Semipublic Telephone Service provided such joint use will not undesirably affect the availability of the service to the public.
8. Semipublic Telephone Service will be considered the same as business service for directory listing purposes. As such, the Semipublic Telephone Service rates and charges include one listing. Additional listings will be furnished at regular rates and charges.
9. The premises work and nonrecurring charges will not apply to moves and/or changes of semipublic telephones where, in the opinion of the Company, such moves or changes are primarily to improve the service rendered to the public.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

10. The minimum contract period is one month.
11. Semipublic Telephone Service will not be permitted to appear on PBX or key telephone systems.
12. The Company will furnish and display, at the customer's request, such of its standard signs as are necessary to properly advertise the telephone. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.
13. Enclosures and other items of supplemental equipment will be provided in accordance with the terms and conditions, and rates and charges specified in D., following.
14. Customers must provide to Company personnel ready access to the telephone equipment during normal working hours. Failure to do so could result in a loss of semipublic service.
15. Only one instrument will be furnished and installed per semipublic line.
16. Semipublic Telephone Service is not represented as adapted for extension or data service. The service contemplates the provision of satisfactory voice transmission when only the main pay telephone is in use.
17. The Company may apply, at no charge, additional ancillary equipment to the semipublic telephone for the purpose of enhancing or protecting service. Equipment such as an amplified handset, loud button, slug rejection apparatus, and informational stickers are examples of this type of equipment.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

C. Rates and Charges

1. The following nonrecurring charge applies:

- To establish Semipublic main station service;
- To changes in class of service to or from Semipublic main station service.

		NON- RECURRING	MONTHLY RATE PER RATE GROUP		
	USOC	CHARGE	1	1-A	2
• Semipublic main station,					
- Coin, two-way	1SP	\$90.00	\$50.00	\$50.00	\$50.00
- Coin, outward	852	90.00	50.00	50.00	50.00

2. Where the customer requests the Semipublic instrument or enclosure be moved or changed, the following nonrecurring charge applies.

	USOC	NONRECURRING CHARGE
• Each instrument or enclosure moved or changed	MVM	\$35.00

3. Message Charges

Message charges, specified in 105.5.1, preceding, apply to calls placed from semipublic telephones.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE (Cont'd)

D. Enclosures

1. Enclosures furnished by the Company will be of a standard finish. Customers may have enclosures finished to fit their individual requirements at their own expense subject to the approval of the Company.
2. Where outdoor enclosures are furnished in connection with Semipublic Telephone Service or for use with other than pay telephone service, the customer will be required to furnish an adequate base upon which the enclosure can be mounted and anchored.
3. The rates and charges specified for Semipublic Telephone Service include the provision of power wiring where required. Power wiring for booths used with other than pay telephone service will be provided by the customer.
4. The customer will furnish the commercial power for the operation of lights, signs, fans, etc., for all enclosures.
5. Rates and Charges

	NONRECURRING CHARGE[1]	MONTHLY RATE
• Shelf	\$35.00	\$ 2.50
• Small Walk-up	35.00	7.50
• Medium Walk-up, each	35.00	10.00
• Large Walk-up	35.00	15.00
• Booth	35.00	20.00

[1] Premises Work Charges specified in 13.2, following, also apply.

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE

D. Enclosures (Cont'd)

6. Indoor

- Shelves
 - Acoustic, left mounting

USOC	MONTHLY RATE
COD++	\$6.23

7. Outdoor

- Wood construction, anchored to concrete
- Wood construction, anchored to pole
- Drive-up or walk-up
- Drive-up or walk-up with canopy
- Boothette
- Aluminum construction
- Walk-up, ADCO 107

RZF++	\$ 9.96
CTW++	9.96
CT8++	16.05
G27++	16.05
G2B++	16.05
CTY++	9.96
C32++	38.32

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE

A. Description

The Company may furnish public telephones without coin-collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company calling card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.

B. Terms and Conditions

1. Coinless Public Telephone users may normally place calls without charge to Company numbers such as repair service, 800/800-type service numbers, and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public.
2. When service is furnished in areas accessible to the general public, the Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones.
3. Coinless Public Telephones may be provided on the premises of city, state, and Federal prisons where potential usage by inmates participating in institutionally authorized telephoning programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American Dialing Plan only. All other traffic--including calls to Company numbers such as repair service, 800/800-type service numbers, and public emergency service numbers such as 911--may be blocked. Where prison authorities so stipulate, inmate service may be further restricted to toll calling only. The Company reserves the right to deny or terminate such service if unsatisfactory revenues or collection experiences are indicated.
4. Where requested by the institution, inmates will be allowed to make non-collect, no-charge, local calls to their designated legal counsel, attorney, or social agency as defined by the institution. This option will only be provided on accounts that fully recover costs.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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Qwest Corporation d/b/a CenturyLink QC

**Exchange and Network
Services Catalog No. 1**

SECTION 105

Page 29.7

Release 2

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Idaho Public Utilities Commission (6)

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June 15, 2013

Boise, Idaho

SOUTHERN IDAHO

Issued: 6-5-2013

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE

B. Terms and Conditions (Cont'd)

5. Equipment

- a. Coinless Public Telephones may be wall-mounted or desk-type models, and are not equipped with coin-collecting devices or receptacles. They may be furnished with enclosures, shelves, and directories at the discretion of the Company depending upon location of the telephones.
- b. Extension service will not be provided with Coinless Public Telephones. However, where prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks through which the telephone may be connected to the network at appropriate times.

C. Message Charges

Message charges, specified in 5.5.1, preceding, apply to calls placed from coinless public telephones.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

105.5.5 SEMIPUBLIC EXTENSION SERVICE

A. Description

Semipublic Extension Service allows the customer to access the semipublic service at a location other than the semipublic telephone. The Semipublic Extension Service consists of:

- Extended Network Interface (ENI) - The ENI provides for the connection of Customer Premises Equipment to a semipublic telephone line as an extension to the main station. The ENI provides privacy to the main station and consists of a privacy kit, associated wiring, jack and a card holder. The ENI allows Limited Outward Dialing on Dial Tone First Lines only for all chargeable, non-sent paid calls, Three Digit Service numbers (411, 911, etc.) and 800/800-type service.
- Station or instrument can be connected to an ENI by a plug or adapter. The instrument must be registered Customer Premises Equipment.

B. Basis of Offering

1. Terminal equipment associated with this service which is directly connected at the customer's premises in accordance with any telephone Company's Catalog prior to January 1, 1983 is considered grandfathered and not subject to this provision. Existing rates and charges will apply as specified in 105.5.5.D.2., following. Any customer initiated moves, rearrangements, installation of new registered equipment or change of customer will revoke the grandfather status.
2. Customer Premises Equipment to be connected on or after January 1, 1983 will be subject to rates and charges contained in D.1., following.

C. Terms and Conditions

1. A maximum of one ENI per semipublic line is allowed.
2. The ENI must be requested by the customer and provided by the Company prior to the connection of any registered customer premises equipment to a semipublic line.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.5 SEMIPUBLIC EXTENSION SERVICE

C. Terms and Conditions (Cont'd)

3. The customer is liable for damages to the ENI or associated Company provided equipment which, in the opinion of the Company, were caused by tampering with said equipment or as a result of negligence.
4. The Company has the right to terminate extension service to prevent harm to the network or to prevent fraud.
5. The Company is not liable for transmission difficulties caused by customer owned equipment defects or improper use of the ENI.
6. The Company is not liable for damages or harm arising from the customer use of this equipment unless such accident or injury is due to gross negligence of the Company.
7. The customer shall be responsible for the payment of a Maintenance of Service Charge (Premises Work Charge) for each visit by a Company employee to a customer's premises when the cause of a service difficulty or trouble report is determined to be the customer provided equipment or system.
8. This is a voice grade service, the Company is not responsible or liable for defects, mistakes, etc. associated with other types of transmissions, such as data.
9. The Company is not liable for damages resulting from discontinuance of service to customer premises equipment resulting from storms, power outages, or other natural occurrences.
10. The ENI should not be located, exposed or accessible within ten feet of the semipublic telephone.
11. The Company will provide a maximum of 35 linear feet of wire to the ENI.
12. Customer Premises Equipment must be registered or grandfathered in accordance with Part 68 of the FCC rules and must be connected to the network through standard plugs and standard Company provided jacks.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.5 SEMIPUBLIC EXTENSION SERVICE

C. Terms and Conditions (Cont'd)

13. The Company reserves the right to install the ENI device to comply with the following conditions:
 - Accessible to Company personnel
 - Security
 - Weather protection
 - Installation procedures
14. This Catalog is subject to the terms and conditions specified in other Catalogs as applicable to Customer Premises Equipment.
15. The Company will affix a card holder with a sign to the semipublic telephone to properly advertise the extension. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

D. Rates and Charges

1. Customer Premises Equipment Service

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Extended Network Interface[1] each ENI	ECD	\$40.00	—

[1] Premises Work Charges apply as specified in 13.2, following.

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate.
2. The use of "coinless" telephone in this Catalog refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for either third number billed, calling card and/or collect calls.

Smart PAL Service

Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
- Pay-per-call blocking (e.g. 900 and 976).
- Incoming and outgoing call screening.
- Access to:
 - Directory assistance,
 - 911 emergency code,
 - All interexchange carriers,
 - 800/800-type service and 950 telephone numbers,
 - Company repair service.

(M)

(M)

(M) Material moved from 5.5.7

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 15-009-SID

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7, following. (D)
2. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only. (T)
3. Calls to directory assistance, 911, and telephone repair service are not subject to measured or message PAL usage charges. (T)
4. In the event it becomes apparent that a PSP pay telephone (as defined herein) is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein. (T)
5. Terms, conditions, rates, and charges as described elsewhere in this Catalog apply as appropriate. (T)
6. Changing to or from different types of PAL Service may require a telephone number change. (T)
7. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service. (T)
8. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly. (T)

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

9. The following terms and conditions are specific to Smart PAL Service: (T)

- a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.
- b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

C. Responsibility of the Customer

1. The PAL customer shall be responsible for the installation, operation, and maintenance of any PSP pay telephone used in connection with this service. The PSP pay telephone must comply under Part 68 of the FCC Rules and Regulations.
2. The PAL customer is responsible for all rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.
3. The PAL customer will be responsible for any refund of coins lost or collected in error.
4. The Idaho Public Utilities Commission has established specific conditions for the connection of coin/coinless telephones to PAL lines. These conditions are set forth in Appendix A to Commission Order No. 19766 and subsequent rulings. Compliance with these terms and conditions is the responsibility of the PAL customer. A determination by the Idaho Public Utilities Commission that a PSP pay telephone does not comply with these conditions may result in the termination of the PAL service.
5. Optional toll calling plans, specified in 6.3, following, may be available to PAL Service customers. See individual Catalog section for restrictions.

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges

(M)

1. Smart Public Access Lines will be provided at the following rates and charges:

(T-M)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	(M)
• Flat PAL Service				
- Outgoing only with Fraud Protection, per line	5FO	\$52.00	\$17.02	
- Two-way with Fraud Protection, per line	5FP	52.00	17.02	
• Message PAL Service				
- Outgoing only with Fraud Protection, per line	14C	52.00	15.88	
- Two-way with Fraud Protection, per line	1NH	52.00	15.88	
• Monthly Usage Rates				
			RATE PER CALL	
- Message Usage Rate			\$0.02	(M)

(M) Material moved from 5.5.7

105. OBSOLETE EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

2. The following nonrecurring PAL change charge applies:

- To each line when changing from one type of PAL Service to another;
- To telephone number changes, at customer's request;
- For temporary transfer of calls, at customer's request;

**NONRECURRING
CHARGE**

- Per activity, per CO PAL changed[1] \$25.50

3. PAL Usage Charges

- a. PAL usage charges accumulate on a monthly basis commencing on the billing date.
- b. PAL usage charges, as specified in D.1., preceding, for message usage, are applicable to completed local messages.

4. Local message and local measured messages handled by the operator will be assessed the same operator surcharges as are applicable to intrastate operator handled long distance messages in addition to the appropriate measured and message service usage charges.

5. The monthly rates for the measured or message PAL Service do not contemplate the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance at the charges specified in this Catalog.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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Qwest Corporation d/b/a CenturyLink QC
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SECTION 105

Page 30.4

Release 3

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Boise, Idaho

105. OBSOLETE EXCHANGE SERVICES

105.6 RESERVED FOR FUTURE USE

(C)

(D)

(D)

SID2022-07

Qwest Corporation d/b/a CenturyLink QC
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SECTION 105

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Release 3

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105. OBSOLETE EXCHANGE SERVICES

105.6 RESERVED FOR FUTURE USE

(C)

(D)

(D)

SID2022-07

105. OBSOLETE EXCHANGE SERVICES

105.6 RESERVED FOR FUTURE USE

(C)

(D)

(D)

SID2022-07

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 22-04-SID

SID2019-005

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Description

The alphabetical directory is a list of names of customers and others for whom directory listings are provided. Alphabetical listings include information which is essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered to be inappropriate. (C)

1. Business Internet Listings

- E-mail Address Listing

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

- Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

- E-mail/URL Address Listing Package

Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES (CONT'D)

B. Terms and Conditions

1. Telephone Answering Service Bureau Listing (TAS)

- a. The TAS bureau may subscribe for a business listing on its administrative service or a business listing on its *DID* service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the TAS bureau's administrative service by a patron will result in the resale of the service.

(C)
(D)

- b. TAS bureau listings must bear the same telephone number as the Primary Listing or the telephone number of a nonconsecutive CO line or rotary line group. Such listings will be permitted on the first number only of a rotary number group of a *DID* telephone number.

- c. The TAS bureau subscribing for TAS bureau listings may not permit the use of the administrative telephone service by the patrons.

- d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, charges and regulations for an Alternate Listing will apply.

2. Wide Area Telecommunications Service (WATS) Listings

- a. An 800 Service customer may contract for a directory listing for each directory in which he wishes to have his inward access line listed.

- b. An 800 Serviceline customer may contract for a directory listing for each directory in which he wishes to have his 800 Serviceline listed.

Qwest Corporation d/b/a CenturyLink QC
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Release 3

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

Reserved for Future Use

(C)

(D)

(D)

SID2018-005

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES (Cont'd)

C. Rates and Charges

	USOC	MONTHLY RATE
1. Internet Listings		
• E-mail Address Listing, each		
- Business	EM6	\$ 9.00 (I)
• URL Address Listing, each		
- Business	NL1	12.00
2. Listing Packages		
• E-mail/URL Address Listing, each		
- Business	L9GEU	15.00
3. Premium Listings		
• Telephone Answering Service		
Bureau listing, each	9FK	9.00 (I)
• WATS listings, each		
- Business	SZS	9.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*

CUSTOMCHOICE in this configuration is obsolete and is not available to new customers after May 5, 2003.

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- *U S WEST* Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling
- *QWEST* Receptionist - Name and Number[1]

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.A.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.A.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *CUSTOMCHOICE* customers may add or change features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual flat rate residence line	PGOCC	\$50.00 (I)
• Per additional flat rate residence line	PGOCA	47.00 (I)

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *SELECTPAK*

SELECTPAK in this configuration is obsolete and is not available to new customers after May 5, 2003.

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Waiting
- Continuous Redial
- Last Call Return
- Three-Way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding-Variable
- Do Not Disturb
- Non-listed Service Listing
- Priority Call

2. Terms and Conditions

A customer is automatically provided with all of the standard services or features from the list in 105.9.1.B.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *SELECTPAK* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.
- d. *SELECTPAK* will be provided at the following rates. Customers may add additional optional features within the package at no extra charge.

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or additional flat rate residence line	PGOVC	\$42.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. POPULARCHOICE

Two-line *CUSTOMCHOICE* is obsolete and is not available to new customers after May 5, 2003.

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- Security Screen

- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. POPULARCHOICE (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.C.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.C.1, preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or Additional flat rate residence line with Voice Messaging Service	PGOP7	\$50.00 (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOPX	50.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. Two-line *POPULARCHOICE*

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line *POPULARCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- Security Screen

- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. Two-line *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.D.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *POPULARCHOICE* features on both lines must subscribe to *POPULARCHOICE* at the rates specified in 105.9.1.C., preceding.

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE PER RATE GROUP		
		1	1-A	2
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOP8	N/A	N/A	\$76.00 (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOPY	N/A	N/A	76.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. *CUSTOMCHOICE-COMplete*

CUSTOMCHOICE-COMplete is obsolete and is not available to new customers after May 5, 2003.

1. Description

CUSTOMCHOICE-COMplete is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features for *CUSTOMCHOICE* specified in 105.9.1.A., preceding, and the services/features specified below:

- *LINE-BACKER*
- *SECURITY SCREEN*
- Voice Messaging Service

2. Terms and Conditions

A *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.A.1., preceding, as well as those in 105.9.1.E., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. CUSTOMCHOICE-COMplete (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMplete* or any of the services/features specified in *CUSTOMCHOICE* in 105.9.1.A.1., or in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE-COMplete* will be provided at the following rate:

	USOC	MONTHLY RATE ALL RATE GROUPS
<ul style="list-style-type: none"> • Per individual and additional flat rate residence line with Voice Messaging Service 	PGOC7	\$54.00 (I)
<ul style="list-style-type: none"> • Per individual and additional flat rate residence line without Voice Messaging Service 	PGOCX	54.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. Two-line *CUSTOMCHOICE-COMplete*

Two-line *CUSTOMCHOICE-COMplete* is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line *CUSTOMCHOICE-COMplete* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified for *CUSTOMCHOICE-COMplete* found in 105.9.1.E.1., preceding, and the following services/features specified below:

- *LINEBACKER*
- *SECURITY SCREEN*
- Voice Messaging Service

2. Terms and Conditions

- a. A Two-line *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.A.1., preceding, as well as those listed in 105.9.1.F.1., preceding, subject to availability. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have *CUSTOMCHOICE-COMplete* features on both lines must subscribe to *CUSTOMCHOICE-COMplete* at the rates specified in 105.9.1.E., preceding.
- b. *LINEBACKER* will be provided on both lines if the customer selects that service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. Two-line *CUSTOMCHOICE-COMplete* (Cont'd)

3. Rates and Charges

- a. The monthly rates, following, include the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing Two-line *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMplete* or any of the *CUSTOMCHOICE* services/features specified in 105.9.1.A.1., or in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. Two-line *CUSTOMCHOICE-COMplete* will be provided at the following rate:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOC8	\$86.00 (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOCY	86.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. VALUECHOICE

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G.1. (Cont'd)

c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. *VALUECHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or additional flat rate residence line	PCV6X	\$44.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

H. Two-line *VALUECHOICE*

Two-line *VALUECHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H.1. (Cont'd)

- c. In addition to the standard and optional features, a customer may select the following optional package of services.
 - *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting
2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.
 - b. A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.H.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *VALUECHOICE* features or the optional *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 105.9.1.G., preceding.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. Two-line *VALUECHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *VALUECHOICE* customers may add or change features within the obsolete Two-line *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *VALUECHOICE* and optional packages will be provided at the following rate.

		MONTHLY RATE PER RATE GROUP		
	USOC	1	1-A	2
<ul style="list-style-type: none"> • Per individual and additional flat rate residence line 	PGOVB	N/A	N/A	\$70.00 (I)

(D)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

I. *PREFERREDCHOICE*

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I.1. (Cont'd)

- b. In addition to the standard features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.I.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. PREFERREDCHOICE (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.I.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE ALL RATE GROUPS
<ul style="list-style-type: none"> • Per individual or additional flat rate residence line with Voice Messaging Service 	PGOFD	\$50.00 (I)
<ul style="list-style-type: none"> • Per individual or additional flat rate residence line without Voice Messaging Service 	PGOFE	50.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. Two-line *PREFERREDCHOICE*

Two-line *PREFERREDCHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER* Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J.1. (Cont'd)

- b. In addition to the standard and optional features, a customer may select the following optional package of services.
 - *CONVENIENCEPAK*
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.J.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *PREFERREDCHOICE* features or the option *CONVENIENCEPAK* on both lines must subscribe to *PREFERREDCHOICE* at the rates specified in 105.9.1.I., preceding.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. Two-line *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE PER RATE GROUP		
		1	1-A	2
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOFA	N/A	N/A	\$76.00 (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOFB	N/A	N/A	76.00 (I)

(D)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

K. *QWEST CHOICE* Home

QWEST CHOICE Home is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Forwarding
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.K.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.K.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
 - c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
 - d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
 - e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
 - g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. QWEST CHOICE Home (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.K.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Home customers may add or change features within the obsolete *QWEST CHOICE* Home Services specified in 105.9.1.K.1., without a nonrecurring charge while the service remains at the same address for the same customer
- d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 105.9.1.K.1.b.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.K.1., preceding.
- f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or additional flat rate residence line	PGORA	\$46.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

L. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.L.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.L.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L.2. (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.K., preceding.

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual and additional line flat rate service.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Two-line Home customers may add or change features within the obsolete *QWEST CHOICE* Two-line Home Services specified in 105.9.1.L.1., preceding, without a nonrecurring charge while the service remains at the same address for the same customer
- d. Existing *QWEST CHOICE* Two-line Home customers may add or change features as specified in 105.9.1.L.1.b.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.L.1., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	1	1-A	2
• Per individual and additional flat rate residence line	PGORB	N/A	N/A	\$73.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

M. Business *CUSTOMCHOICE*

Effective April 11, 2005, Business *CUSTOMCHOICE* is obsolete. Customers will be allowed to retain the obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

Business *CUSTOMCHOICE* is a package of features available to business customers in conjunction with an additional or individual flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line (Expanded)
 - Busy Line (External)
 - Busy Line (Overflow)
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (External)/Don't Answer
 - Busy Line (Overflow)/Don't Answer
 - Busy Line (Programmable)
 - Don't Answer
 - Don't Answer (Expanded)
 - Don't Answer (Programmable)
 - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M.1.a. (Cont'd)

- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Remote Access Forwarding
- Scheduled Forwarding
- Selective Call Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- *QWEST* Receptionist - Name & Number[1]

b. Optional Services/Features

- Minutes Free Calling Plan

2. Terms and Conditions

- a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.M.1.a, preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.
- b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.M.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M.2. (Cont'd)

- e. The monthly rate for Business *CUSTOMCHOICE* covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.
- f. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14, preceding.
- h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.
- i. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described in 5.2.13, preceding.

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M. Business *CUSTOMCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include rates specified in 5.2.4.B., preceding, for business individual flat rate or additional flat rate line service. (C)
- b. Existing customers will not incur nonrecurring charges when switching from Business *CUSTOMCHOICE* to *QWEST CHOICE* Business or *QWEST CHOICE* Business described in 5.9.1, preceding.
- c. Existing Business *CUSTOMCHOICE* customers may add of change features within the Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

M.3. (Cont'd)

d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MONTHLY RATE
(1) Per individual or additional flat rate business line.	PGOCL	\$73.00 (I)
(2) Rate Stability Plan[1] Per individual or additional flat rate business line		
• 1 Year	PGOCN	66.00 (I)
• 2 Year	PGOCO	66.00 (I)
• 3 Year	PGOCQ	66.00 (I)
(3) Minutes Free Calling Plan		

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account which includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

USOC	MINUTES	PER MINUTE RATE PERIOD	
		INITIAL (30 SEC.)	ADDITIONAL (6 SEC.)
OBK5X	0 - 100	-	-
	101 and over	\$0.045	\$0.009

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates and terms of the obsolete Business *CUSTOMCHOICE*.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

N. QWEST BUSINESS LINE PLUS

Effective April 11, 2005, *QWEST BUSINESS LINE PLUS* is obsolete. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

- a. Customers subscribing to *QWEST BUSINESS LINE PLUS* are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.
- b. *QWEST BUSINESS LINE PLUS* is subject to a minimum billing period of one month.
- c. All *QWEST BUSINESS LINE PLUS* access lines must be associated with the same customer.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.
- e. One primary directory listing is furnished without charge for each *QWEST BUSINESS LINE PLUS*. Directory listings of *QWEST BUSINESS LINE PLUS* may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.
- f. Intercept Service will be provided on the main listed directory number.
- g. *QWEST BUSINESS LINE PLUS* is not available on Public Communication Service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.2. (Cont'd)

- h. The monthly rate for *QWEST BUSINESS LINE PLUS* covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.
- i. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.
- j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this commitment. Additional terms are as specified in 2.2.14, preceding.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.
- k. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding or the Business Line Volume Purchase Plan described in 5.2.13, preceding.
- l. Effective April 11, 2005, customers may not move the physical location of all or part of *QWEST BUSINESS LINE PLUS*.

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Release 2

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Idaho Public Utilities Commission

Office of the Secretary

ACCEPTED FOR FILING

June 15, 2013

Boise, Idaho

SOUTHERN IDAHO

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N. *QWEST BUSINESS LINE PLUS* (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing customers will not incur nonrecurring charges when switching between *QWEST BUSINESS LINE PLUS* to basic business line service in Section 5 or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in 5.9.1, preceding.
- c. Existing *QWEST BUSINESS LINE PLUS* customers may add or change features within the obsolete *QWEST BUSINESS LINE PLUS* package while the service remains at the same address for the same customer. No additional packages may be added.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.3. (Cont'd)

d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates:

USOC

- Month-to-Month Line NLUDE
- Rate Stabilized Line
 - 1 Year NLU DY
 - 2 Year NLU DZ
 - 3 Year NLU DL

	NON- RECURRING CHARGE	MONTHLY RATE MONTH-TO- MONTH	MONTHLY RATE 1, 2 OR 3 YEAR^[1]
• Per individual Or additional flat rate business line	\$52.00	\$59.00 (I)	\$53.00 (I)

^[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates and terms of the obsolete *QWEST BUSINESS LINE PLUS*.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

O. *QWEST CHOICE* Business

Effective April 11, 2005, *QWEST CHOICE* Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on their line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O.1. (Cont'd)

- b. In addition to choosing five services or features from the list in 105.9.1.O.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.O.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
- 2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
 - d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
 - f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O. QWEST CHOICE Business (Cont'd)

3. Rates and Charges

- a. The monthly rates following include the rates specified in 5.2.4, preceding, for business individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.O.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.O.1.a., at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
- d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.O.1.b., and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.O.1.a.
- f. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOBA	\$63.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

P. *QWEST CHOICE* Two-line Business

Effective April 11, 2005, *QWEST CHOICE* Two-line Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on both lines, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.1.a. (Cont'd)

- Easy Access
 - Hunting
 - Last Call Return
 - Message Waiting Indication – Audible or Audible/Visual
 - Three-Way Calling
 - Voice Messaging Service
- b. In addition to choosing five services or features from the list in 105.9.1.P.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.P.1.a., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
2. Terms and Conditions
- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
 - d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.2. (Cont'd)

- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
 - g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Business on both lines must subscribe to *QWEST CHOICE* Business on both lines at the rates specified in 105.9.1.O.
3. Rates and Charges
- a. The monthly rates following include the rates specified in 5.2.4, preceding, for business individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, preceding, apply. (C)
 - b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.P.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 11-15-SID

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.3. (Cont'd)

- c. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.P.1.a., preceding, at no charge within the obsolete *QWEST CHOICE* Two-line Business package while the service remains at the same address for the same customer. No additional packages may be added.
- d. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.P.1.b., preceding, and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.a., preceding.
- f. *QWEST CHOICE* Two-line Business will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate business line	PGOBD	\$106.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Q. *QWEST CHOICE* Business

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.f., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.1. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.
- i. In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

R. *QWEST CHOICE* Business Plus

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.f., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R.1. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.
- i. In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

S. *QWEST CHOICE* Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.S.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.
2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
 - c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
 - d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
 - f. *QWEST* Receptionist^[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.
 - g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service.
- b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.S.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 105.9.1.S.1.a. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.S.1.a.
- f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or additional flat rate residence line	PGO1H	\$46.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

T. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Forwarding
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.T.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.
2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
 - c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
 - d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
 - f. QWEST Receptionist^[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.
 - g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T. *QWEST CHOICE* Two-line Home (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.S.

3. Rates and Charges

- a. The monthly rates following include a residence individual flat rate line and an additional flat rate line as specified in 5.2.4, preceding.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.T.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 105.9.1.T.1.a. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.T.1.a.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MONTHLY RATE PER RATE GROUP		
		1	1-A	2
• Per individual and additional flat rate residence line with three features	PGO2H	N/A	N/A	\$71.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

U. *QWEST CHOICE* Home Plus

QWEST CHOICE Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U.1. (Cont'd)

- b. In addition to choosing services or features from the list in 105.9.1.U.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4, preceding.
- b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 105.9.1.T.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 105.9.1.T.1.a. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.T.1.a.
- f. *QWEST CHOICE* Home Plus will be provided at the following rates:

	USOC	MONTHLY RATE ALL RATE GROUPS
• Per individual or additional flat rate residence line	PGO1P	\$49.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

V. *QWEST CHOICE* Two-line Home Plus

QWEST CHOICE Two-line Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V.1. (Cont'd)

- b. In addition to choosing services or features from the list in 105.9.1.V.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V.2. (Cont'd)

- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 105.9.1.U.

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 105
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SOUTHERN IDAHO
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Idaho Public Utilities Commission
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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rates following include a residence individual flat rate line and an additional flat rate line as specified in 5.2.4, preceding.
- b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 105.9.1.V.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 105.9.1.V.1.a. may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.V.1.a.
- f. *QWEST CHOICE* Two-line Home Plus will be provided at the following rates:

		MONTHLY RATE PER RATE GROUP		
	USOC	1	1-A	2
<ul style="list-style-type: none"> • Per individual and additional flat rate residence line 	PGO2P	N/A	N/A	\$76.00 (I)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. *QWEST* Home Phone

(M)

1. Description

QWEST Home Phone is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting ID
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- *NO SOLICITATION*
- Three-Way Calling
- Voice Messaging Service

(M)

(M) Material moved from Section 5.9.1

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. *QWEST* Home Phone

(M)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication.
- c. A customer may subscribe to a qualifying Qwest Long Distance calling plan in conjunction with their *QWEST* Home Phone package. Terms and conditions apply for *QWEST* Home Phone Unlimited (PGOQU) and *QWEST* Home Phone Plus (PGOQV) as specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.qwest.com.
- d. Only *QWEST* Home Phone (PGOQW) purchased without a qualifying Qwest Long Distance calling plan is available for resale.
- e. All services or features selected in the package(s) can only be provided where technically available and compatible with other features the customer may choose to order.

(M)

(M) Material moved from Section 5.9.1

SID2017-015

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. *QWEST* Home Phone (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of this Catalog for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Normal nonrecurring charges associated with the line apply where *QWEST* Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.
- c. Services or features specified in 5.9.1.E.1.a., preceding may be added or changed without a nonrecurring charge.
- d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.E.1.a.
- e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying *QWEST* Long Distance plans.
- f. *QWEST* Home Phone packages will be provided at the following rates.

**MONTHLY
RATE**

- Per individual or additional flat rate residence line (PGOQV) **\$39.00 (I)** (T)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (CONT'D)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Reserved for Future Use

(C)

(D)

(D)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Reserved for Future Use (Cont'd)

(T)

(D)

(D)

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. SMARTSET Feature Packages

SMARTSET Feature Packages are obsolete and are not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

1. Description

- a. *SMARTSET* Feature Packages are optional packages available to business customers. *SMARTSET* Feature Packages offer the customer a choice of subscribing to either the *SMARTSET* or *SMARTSET PLUS* Package as described below.

(1) SMARTSET Package

- Call Waiting (includes Call Waiting ID).
- Caller ID Name and Number
- Call Forwarding Variable

(2) SMARTSET PLUS Package

- Call Waiting (includes Call Waiting ID)
- Caller ID Name and Number
- Call Forwarding Busy Line/don't Answer Expanded
- Message Waiting Indication Audible

2. Terms and Conditions

- a. The rates and charges are in addition to all rates and charges for the associated underlying service.
- b. All terms and conditions specified elsewhere for the respective services/features shall apply.
- c. Nonrecurring charges do not apply to change an existing Custom Calling Package to either the *SMARTSET* or *SMARTSET PLUS* Package.

Qwest Corporation d/b/a CenturyLink QC
Exchange and Network
Services Catalog No. 1

SECTION 105

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Release 4

SOUTHERN IDAHO

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. SMARTSET Feature Packages (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none">• <i>SMARTSET</i> Package, each line arranged	NLUY1	[1]	\$15.00 (I)

[1] Same nonrecurring charge as found in 5.4.3, preceding.

SID2021-05

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
TRANSMITTAL NO. 21-07-SID

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.2 CORE CONNECT

Effective December 5, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain Core Connect Professional their service for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines cannot be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location.

(N)

(N)

A. Description

(M)

Core Connect Professional is available to current business customers who subscribed to CenturyLink qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

The following qualifying products and services are required for Core Connect Professional:

- Minimum three (3) basic exchange lines with Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps

(M)

B. Terms and Conditions

(N)

For Terms and Conditions, see Section 5.11.2, preceding.

(M)

Early Termination Fees for Core Connect Professional are as follows:

CORE CONNECT PROFESSIONAL	
TERM	TERMINATION FEE
1 year	\$ 200.00
2 year	400.00
3 year	600.00
5 year	800.00

(M)

(M) Material moved from 5.11.2.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.2 CORE CONNECT

C. Rates and Charges

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Catalog, apply.
2. Nonrecurring charges may apply as specified in C.3., following.
3. Core Connect Professional Local Voice Services will be provided at the following rates.

	USOC	NON RECURRING CHARGE	MONTHLY RATE
• Core Connect Professional	PGOQO/ PGOQR	50.00	100.00 [1]

(M)

[1] Monthly rate is one PGOQO and two PGOQR for the minimum three (3) lines.

(M)

(M) Material moved from 5.11.2.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

(M)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements.
 - a. Discount for customers spending up to \$2,999 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term		
	1FB	
\$100 - \$499		10%
\$500 - \$999		15%
\$1,000+		20%
• 1 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
\$100 - \$499		25%
\$500 - \$999		30%
\$1,000+		35%
• 2 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
\$100 - \$499		30%
\$500 - \$999		35%
\$1,000+		40%

(M)

(M) Material moved from Section 5.11.3.

SID2018-010

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1.a. (Cont'd)

(M)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		35%
	\$500 - \$999		40%
	\$1,000+		45%
b. Discount for customers spending \$3,000 to \$25,000 monthly.			
• 1 to 3 Year QTA Term			
		1FB	
	\$400 - \$999		10%
	\$1,000 - \$1,499		15%
	\$1,500+		20%
• 1 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$400 - \$999		25%
	\$1,000 - \$1,499		30%
	\$1,500+		35%

(M)

(M) Material moved from Section 5.11.3.

SID2018-010

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1.b. (Cont'd)

(M)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT	
• 2 Year QTA Term				
		QCB, QCB Plus Add-a-line and/or QCB Prime		
	\$400 - \$999		30%	
	\$1,000 - \$1,499		35%	
	\$1,500+		40%	
• 3 Year QTA Term				
		QCB, QCB Plus Add-a-line and/or QCB Prime		
	\$400 - \$999		35%	
	\$1,000 - \$1,499		40%	
	\$1,500+		45%	

(M)

(M) Material moved from Section 5.11.3.

SID2018-010

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

Effective June 19, 2010, *LINE VOLUME ADVANTAGE* is obsolete and no longer available to new customers. Existing customers with a signed agreement may renew their *LINE VOLUME ADVANTAGE* for one additional term upon the expiration of their current agreement.

A. Description

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement.
2. *LINE VOLUME ADVANTAGE* may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customer currently receiving their service from another telecommunications service provider.
3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business Prime

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE* (Cont'd)

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 105.11.4.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services, as specified elsewhere, apply. The Company may withdraw this offering to customers at any time with appropriate notice.
2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.
3. Intercept Service will be provided on the main listed directory number.
4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service.
5. The discount level for *LINE VOLUME ADVANTAGE* is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.
6. Additional lines may be added, but will not affect the monthly discount level.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

B. Terms and Conditions (Cont'd)

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.

A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:
 - Flat Rate Business Service (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business Prime
9. The Company may vary *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

TRANSMITTAL NO. 13-02-SID

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.
2. Existing customers will not incur nonrecurring charges when switching basic business line service to *LINE VOLUME ADVANTAGE*.
3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business individual line flat rate service or, the move of a qualifying business service from one location to another.
4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *QWEST UTILITY LINES* will qualify under this Plan, but will not receive a discount. *LINE VOLUME ADVANTAGE* will be provided at the following Stabilized Line discounts:

a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	10%	12%	14%	16%
- 500 - 999	12%	14%	16%	18%
- 1000 - 3000	14%	16%	18%	20%

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.B., preceding. Hunting may be provided at no additional charge.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	29%	31%	33%	35%
- 500 - 999	31%	33%	35%	37%
- 1000 - 3000	33%	35%	37%	38%

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	37%	39%	41%	42%
- 500 - 999	39%	41%	42%	44%
- 1000 - 3000	41%	42%	44%	46%

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	14%	15%	17%	19%
- 500 - 999	15%	17%	19%	21%
- 1000 - 3000	17%	19%	21%	23%

e. *QWEST CHOICE* Business Prime

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	33%	35%	37%	38%
- 500 - 999	35%	37%	38%	40%
- 1000 - 3000	37%	38%	40%	42%